

CITYSERVICE

In service of your property

AB CITY SERVICE
Consolidated
annual report for

2013

(Reviewed by Auditors)



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I. ABOUT THE COMPANY

I.1. CITY SERVICE GROUP

City Service controls corporate group, engaged in provision of facility management and integrated utility services in Western, Central and Eastern Europe.

The Group companies engage in facility management process administration, engineering systems maintenance and repairs, energy resources management and renovation, buildings' technical and energetic auditing, elevators installation and maintenance, territory cleaning and provision of security services. The activities are performed in strict observance of the applicable environment protection requirements.

At present the Group companies perform their activities in Lithuania, Poland, Russia, Spain, Latvia and Ukraine. The total area of facilities, administered in the said regions, is larger than 31.6 sq. m.

The total area of facilities, administered in the said regions, is larger than 31.6 sq. m.

I.2. STRATEGY AND OBJECTIVES

The long-term objective of the City Service Group is development on European markets focusing on integrated utility services. The Corporate Group implements its development by acquiring promising private and state-owned companies. The acquired companies are reorganized and adjusted to the Group activity model and standards, thus gradually improving the service quality and enhancing profitability.

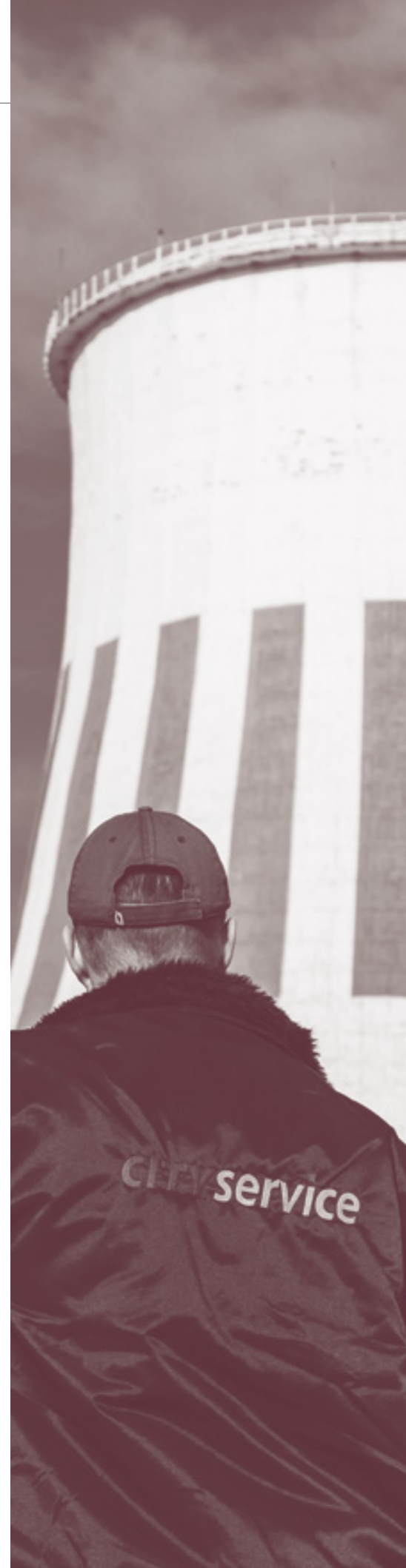
The long-term objective of the City Service Group is development on European markets

I.3. MISSION AND VISION

Our vision is to be leaders in the markets that we participate, by providing facility management services of highest value, held as service quality standard by our clients.

Our mission is to create a balanced living and working environment by providing integrated and innovative services.

Our vision is to be leaders in the markets that we participate, by providing facility management services of highest value, held as service quality standard by our clients.



I.4. STRUCTURE OF THE GROUP

AB CITY SERVICE

| Latvia | Lithuania | | | Russia | Ukraine | Poland | Spain |
|-------------------------------|--|---|---------------------------------------|--|-------------------------------|----------------------|--|
| 100% SIA Riga City Service | 99,33% UAB Žaidas | 100% UAB Vilkpėdės būstas | 100% UAB Vėtrungės būstas | 100% OAO City Service | 100% TOB Kiev City Service | 100% ZZN Sp.z.o.o | 100% Concentra Servicios Mantenimiento, S.A |
| | 100% UAB Nemuno būstas | 100% UAB Namų priežiūros centras | 100% UAB Jūros būstas | 90% Stavropol group of companies (12 companies) | | | |
| | 100% UAB Naujamiesčio būstas | 100% UAB Lazdynų būtų ūkis | 100% UAB Vingio būstas | 100% OAO Spec RNU | | | |
| | 100% UAB Economus | 100% UAB Auštaitijos būstas | 100% UAB Danės būstas | 100% ООО Чистый Дом | | | |
| | 100% UAB Baltijos liftai | 100% UAB Skolos LT | 100% UAB Žardės būstas | 100% ZAO City Service | | | |
| | 100% UAB Šiaulių liftas | 100% UAB Justiniškių būstas | 100% UAB Pempininkų būstas | 99% ООО Подъемные механизмы | | | |
| | 100% UAB Pašilaičių būstas | 100% UAB Antakalnio būstas | 100% UAB Šiaulių būstas | 80% ОАО Жылкомсервис №3 Фрунзенского района | | | |
| | 100% UAB Žirmūnų būstas | 100% UAB Viršuliškių būstas | 99,84% UAB Šilutės būstas | | | | |
| | 100% UAB Mano būstas LT | 100% UAB Karoliniškių būstas | 99,27% UAB Mano sauga | | | | |
| | 100% UAB Radviliškio būstas | 100% UAB Konarskio turgelis | 100% UAB Karoliniškių turgus | | | | |
| | 100% UAB Saulėtos dienos | 100% UAB Mano aplinka | | | | | |
| | 100% UAB Ecoservice | 100% UAB Komunalinių įmonių kombinatas | 100% UAB Specialus autotransportas | <p>Group structure is presented as of 31 December 2013. The Group's and the Company's investment in an associate as of 31 December 2013 included an investment in Marijampolės butų ūkis UAB (34% of the share capital).</p> <p>Company's UAB "Ecoservice", UAB "Specialusis autotransportas", UAB "Komunalinių įmonių kombinatas" and UAB "Pagėgių savivaldybės komunalinis ūkis" after the reporting period has been sold.</p> | | | |
| | 66% UAB Pagėgių savivaldybės komunalinis ūkis | | | | | | |

I.5. KEY INDICATORS OF THE GROUP

| Key financial indicators* | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|---|---------|---------|---------|---------|---------|----------|---------|
| Sales | 199.346 | 263.850 | 374.495 | 504.529 | 500.306 | 493.917 | 548.182 |
| Sales in the Lithuanian market | 160.532 | 179.210 | 182.496 | 162.042 | 162.911 | 199.636 | 237.979 |
| Sales in foreign markets (Spain, Poland, Baltic States and CIS) | 38.814 | 84.640 | 191.999 | 342.487 | 337.395 | 293.645 | 310.203 |
| Area under management in Lithuania (thousand sq. m) | 7.520 | 8.945 | 10.986 | 11.934 | 12.146 | 11.386 | 11.351 |
| Area under management in foreign markets (Spain, Poland, Baltic States and CIS) | 2.580 | 2.476 | 7.163 | 6.573 | 6.664 | 12.505 | 20.262 |
| EBITDA (continued operations) | 11.896 | 14.464 | 25.168 | 25.781 | 36.621 | 29.456** | 41.463 |
| EBITDA margin | 5,97% | 5,48% | 6,70% | 5,11% | 7,32% | 5,96% | 7,56% |
| Operating profit (EBIT) | 10.472 | 12.440 | 20.588 | 20.289 | 30.319 | 22.931 | 31.616 |
| EBIT margins | 5,25% | 4,71% | 5,50% | 4,02% | 6,06% | 4,64% | 5,77% |
| Earnings before tax (EBT) | 10.813 | 11.034 | 17.025 | 21.193 | 29.073 | 15.482 | 25.760 |
| EBIT margin | 5,42% | 4,18% | 4,55% | 4,20% | 5,78% | 3,13% | 4,70% |
| Net profit | 9.361 | 8.686 | 15.293 | 22.067 | 22.740 | 9.973 | 20.416 |
| Net profit in foreign markets (Spain, Poland, Baltic States and CIS) | (223) | (1.866) | 4.534 | 922 | 8.508 | 6.032 | 3.800 |
| Net profit margin | 4,70% | 3,29% | 4,08% | 4,37% | 4,55% | 2,02% | 3,72% |
| Profit per share (LTL) | 0,52 | 0,45 | 0,80 | 0,80 | 0,91 | 0,48 | 0,82 |
| Return on equity (ROE) | 17% | 15% | 21% | 16% | 17% | 5% | 10% |
| Return on assets (ROA) | 8% | 6% | 6% | 7% | 9% | 2% | 4% |

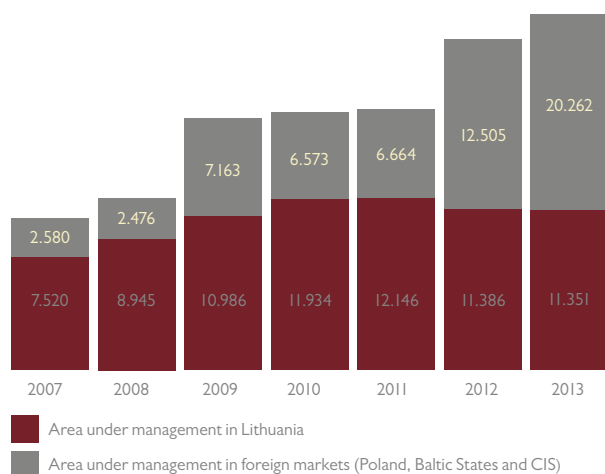
* Key financial data is presented excluding Ecoservice UAB group.

** Before gain from bargain purchase and goodwill impairment.

*** Excluding gain on disposed subsidiaries and gain from acquired subsidiaries' bargain purchase.

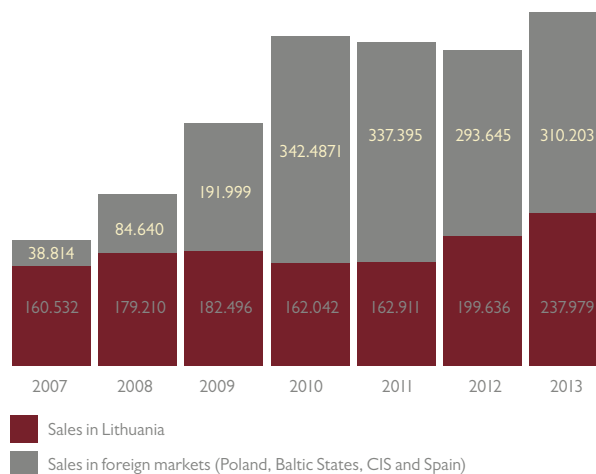
Area under management,

thousand m²



Sales,

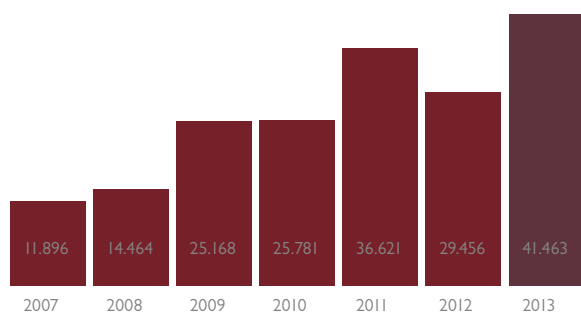
thousand LTL



I.5. KEY INDICATORS OF THE GROUP

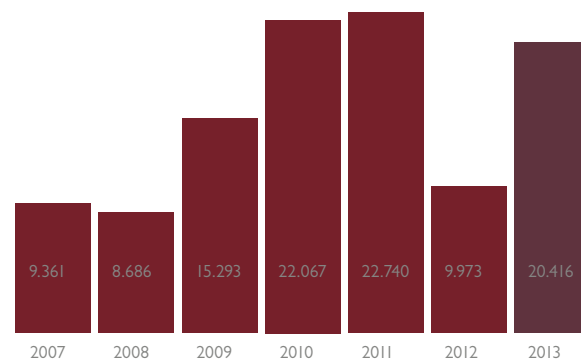
EBITDA,

thousand LTL



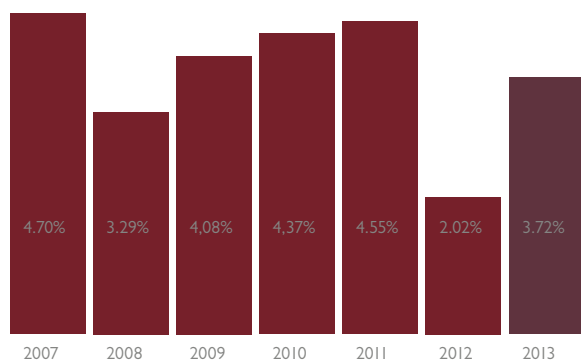
Net profit,

thousand LTL



Net profit margin,

per cent



I.6. KEY EVENTS

April

On 10 April City Service undersigned the agreement with financial advisory firm Porta Finance for provision of consultancy services and searching for potential buyers of the stock of Ecoservice UAB.

May

The Group's subsidiary Riga City Service commenced providing complex facility management services to 52 Iki stores.

July

A Group company commenced maintaining 10 solar power plants in Kaunas, Vilnius, Klaipėda and Utena districts.

August

On 21 August, a City Service Group company ZZN undersigned the agreement with Poznan's Apartment Facility Board for administering the apartments, territories and other premises, belonging to Poznan city municipality. The total area of apartments, territories and other premises, transferred to ZZN for maintenance, is 1.35 million sq. m.

September

By decision of the City Service Board, Jonas Janukėnas was appointed the CEO of the company, replacing the long-standing head of the company Žilvinas Lapinskas. Previously Mr. Janukėnas held the posts of the company's finance and administration director and Chairman of the Board of Mano Būstas LT.

City Service purchased the company Aldesa Servicios y Mantenimiento S.A, operating in Spain under the Concentra brand. The acquired company provides commercial buildings maintenance and other relating services. The company has subsidiaries throughout the country; the total area of maintained facilities is more than 5.8 million sq. m.

November

The Group company Concentra, operating in Spain, undersigned agreements on maintenance of apartments, belonging to municipalities of Malaga and Asturia. The agreements are the first for maintaining residential objects. Concentra will provide technical maintenance and administration services to approximately 7000 apartments.

EVENTS AFTER THE REPORTING PERIOD

March

On 31 March 2014, the transaction of transfer of stock package of Ecoservice UAB was completed. The stock transfer agreement was concluded on 21 February 2014. The final amount of the transaction – LTL 56.6 million (EUR 16.4 million), including the dividends, paid to the Company – LTL 5.2 million (EUR 1.5 million).



I.7. A WORD FROM THE GENERAL DIRECTOR



Jonas Janukėnas,

AB City Service General Director

In 2013 the City Service Group saw the beginning of a new development cycle. This change manifested itself most prominently in the geography of the Group's activities – till the last year we focused our attention towards Central and Eastern Europe. After the development in the especially viable Poland, a step westward, unexpected to some, was taken – we entered Spain's market.

It should be stressed that this step signified not only the geographical growth of City Service and the increase of serviced areas. This development had a very strong quality foundation, i. e. long-time experience, acquired by our co-workers in different countries and activity segments. Internal growth is the dimension, which gave us the possibility to take a brave step to the western countries, full of experienced companies. We feel that we are able to operate there and become a serious rival to strong competitors and we intend to prove it.


Among last year's achievements I would distinguish our good start on Poland's market. During the last year the promising company, which we acquired, already commenced its organic growth and increased the serviced facilities area by 7 per cent. In Poland we are already the largest market player, although we occupy only 2 per cent of the market. As it has been mentioned, the market provides splendid opportunities to grow by consolidation, which is among our most important goals for this year.

During the last year the process efficiency methodology (LEAN) projects gained momentum both in Lithuania and in our other geographical markets, i. e. in Poland, Latvia and Russia. This year we are going to start implementing process efficiency projects in Spain. In the last year LEAN became our main exclusivity on the market as well as the indicator of our competitive advantage.

We strive for efficiency not only within the Group, but also for our customers. Aiming at reduction of our customers' expenses and increase of the property value, we invest into innovations and solutions, ensuring efficient consumption of energy resources. This area of activities gives us the possibility to successfully expand the range of our commercial customers in Lithuania and take an optimistic look towards the prospects of this market segment in other countries.

Last year, as the area of facilities, maintained by the City Service Group exceeded 30 million square meters, we fully implemented the promises, which we gave our investors during the public stock offering in 2007. Today we promise that we will not stop – we will stick to our strategy and search for development opportunities on foreign markets – both in Central and Western Europe.

In the last year LEAN became our main exclusivity on the market as well as the indicator of our competitive advantage.



Last year, as the area of facilities, maintained by the City Service Group exceeded 30 million square meters, we fully implemented the promises, which we gave our investors during the public stock offering in 2007.

2. ACTIVITIES IN LITHUANIA

2.1. APARTMENT BUILDING MAINTENANCE

Maintenance of apartment buildings remains the most important area of the Group companies' activities on the Lithuanian market. This year the quality of the provided services and customer care was further improved and developed.

In 2013 a Group company introduced the Mano Būstas facility maintenance standard, consisting of 7 elements, supplementing each other. The elements' totality ensures that the dweller feels comfortable, convenient, safe and warm at home. All the apartment buildings, administered by the company, are maintained in line with the standard.

In order to reduce the heat loss in the maintained apartment buildings, the Group companies continued to implement the "5 steps heat saving programme", according to which heat saving tools were implemented in buildings. The residents were provided specific proposals on the ways of reduction the heat loss both inside apartments and in the premises of common use. Compared to 2011-2012, during the 2012-2013 heating season, the heat consumption rate in the buildings, connected to the "5 steps heat saving programme" reduced by 9.3 per cent.

In 2013 all of the Company's customers in Lithuania were provided access to the new self-servicing portals, at which one can conveniently pay for utility services, view payment notices, find comprehensive information on the works, planned in the building and contact the manager, servicing the building. The portals are visited by approximately 25 thousand unique users per month.

A Group company Mano Būstas continued implementing apartment building renovation projects according to the JESSICA programme – renovation of already a second apartment building in Vilnius was completed. In 2013 about 120 more apartment buildings expressed their wish to participate in the modernization programme, compared to 20 in 2012.

The residents' survey, performed each year, showed that apartment building owners value the services, provided by the Company even better. The latest customer opinion survey showed that during the year the number of the Company's supporters grew by 66 per cent.

At present the area of apartment buildings, maintained by Mano Būstas in Lithuania exceeds 8.4 million sq. m.

During the year the investments into equipment reached LTL 1.3 million.

2.2. MAINTENANCE AND CLEANING OF TERRITORIES

In the first half of 2013 the Group was extended by a new enterprise, i. e. Mano Aplinka, a company, engaged in cleaning and territory maintenance activities. At present the company provides its services in Vilnius, Kaunas, Klaipėda, Šiauliai and Biržai. In the future the company will also perform its activities in other cities and towns of the country.

The Group company dedicated significant attention to upgrading the cleaning and territory maintenance equipment. During the year the investments into equipment reached LTL 1.3 million.

In 2014 the Group will continue dedicating attention to expansion by increasing the areas of outside and inside territories served and by purchasing new equipment.

In 2013 the area of commercial, industrial and public facilities, maintained by the Group companies, grew by 9 per cent, i. e. from 2.74 million sq. m. to 2.98 million sq. m.

2.3. COMMERCIAL, INDUSTRIAL AND PUBLIC FACILITY MANAGEMENT

The Group companies continued to strengthen their positions in the area of management of commercial and public facilities. The range of customers was extended – 80 new contracts were signed. A good deal of the contracts is of exceptional significance, dealing with the objects, requiring specific and especially highly qualified maintenance. Among such objects are the solar power plant farms in Kaunas, Vilnius, Klaipėda and Utena districts.

In 2013 the area of commercial, industrial and public facilities, maintained by the Group companies, grew by 9 per cent, i. e. from 2.74 million sq. m. to 2.98 million sq. m.

The successful development in the commercial segment was determined by the innovative measures of sparing energy resources, offered to the customers.

The Group companies commenced providing complex facility management services to the Achemos Grupė company, Impuls LTU company, owning the largest sports clubs' network in Lithuania, Swedish real estate consultancy firm Newsec, aluminium systems and facades manufacturer KG constructions, Finnish company Technopolis, etc.

New contacts for maintaining Orlen petrol stations were signed.

In 2014 the Group companies are going to continue expanding their customer base and provide complex facility management services to large shopping and business centres, industrial objects and to smaller customers, who have a lot of divisions throughout Lithuania. In addition, there are plans to expand the range of services by providing non-typical and non-standard services, such as warehousing and storage management, etc.

2. ACTIVITIES IN LITHUANIA

2.4. MAINTENANCE AND RENOVATION OF LIFTS

In 2013 the volumes of elevators maintenance and renovation activities were extended – the Group companies Baltijos Liftai and Šiaulių Liftas increased the number of maintained elevators from 1260 to 1354.

The segment of services, relating to elevators modernization was also developed – Baltijos Liftai replaced 14 old elevators by new ones and fully modernized 2 equipment units.

Šiaulių Liftas installed hoists at public and commercial objects, including 48, manufactured by the company itself and 8 imported ones. In addition, the company implemented 7 elevators in public and commercial buildings.

In 2014 the Group companies are going to continue to extend the range of services in the commercial facility segment, while modernization and replacement of old elevators in apartment buildings will remain the main task. No less than 20 elevators more are planned to be replaced or renovated during the year. In addition, there are plans to commence exporting products to foreign markets.

Modernization and replacement of old elevators in apartment buildings will remain the main task.

2.5 SECURITY SERVICES

The Group company Mano Sauga increased the number of supervised objects and extended its customer base. In 2013 the company supervised 2800 objects.

The Group company provides security services to natural persons and legal entities and services residential, commercial and public facilities. The security services package includes video surveillance, patrolling and technical maintenance. In addition, individual security solutions are offered.

In 2014 the company plans to increase the number of customers and guarded objects and offer new innovative security solutions.

In 2013 the company supervised 2800 objects.



2,98

In 2014 the Group will continue dedicating attention to expansion by increasing the areas of outside and inside territories served and by purchasing new equipment.



3. ACTIVITIES IN POLAND

In 2013 the Group company performed active organic development. The main area of activities of the Group company in Poland is apartment buildings administration and heat production and supply.

In June the Group company ZZN won the tender for administering the apartments, territories and other premises, belonging to Poznan city municipality. The total area of the objects, transferred to ZZN, amounts to 1.35 million sq. m. The contract is signed for the period of four years, the contract value is 24.7 million PLN.

Upon involving other associations ZZN increased the maintained area by more than 235 thousand sq. m. and the organic growth reached 7 per cent.

City Service also won other tenders in Poland. The Group company helped to

maintain 12 thousand sq. m. premises of the Financial Supervision Authority in Warsaw as well as the municipal dwellings in Siechnice and Olecko municipalities with the total area about 32 thousand sq. m.

Reaching for more rapid development, the company's organizational structure was modified. 22 divisions were attached to 3 regions, regions' directors were appointed from the existing employees.

The Group company commenced providing emergency services in Poznan.

At present the total area of the facilities, maintained by the Group company, amounts to more than 9 million sq. m.

In 2014 the Group company is going to commence providing facilities maintenance services, participate in tenders and expand its customer base.⁴

4. ACTIVITIES IN SPAIN

In 2013 the group continued its active expansion and on 25 September purchased the company Aldesa Servicios y Mantenimiento S.A., operating in Spain under the Concentra brand. The acquired company provides commercial facilities maintenance and other relating services. The company has subsidiaries throughout the country. Concentra is among the 30 largest Spanish companies, operating in the area, with 1600 employees.

Spain's facility maintenance market exceeds 17 billion euro and is the fifth largest in Europe.

In the same year the group company Concentra undersigned agreements on maintenance of apartments, belonging to municipalities of Malaga and Asturias. The agreements are the first for maintaining residential objects.

In 2014 the group company plans to perform active expansion in the area of residential buildings maintenance and purchase other companies.

After entering Spain's market, the group company commenced providing maintenance and administration services for commercial, public and industrial purpose objects. At present the total area of maintained facilities amounts to almost 5.8

million sq. m. the served companies operate in telecommunications, office facilities provision, energy and logistics sectors.

After becoming a part of the City Service group, a very important direction was added to the strategy of Concentra, I. E. Expansion into Spain's apartment buildings maintenance market. According to the concluded agreements, Concentra commenced provision of maintenance and administration services to about 7000 apartments. The total area of residential buildings, maintained by the group company, reaches almost 460 thousand sq. m.

The market is very fragmented, providing splendid opportunities for consolidation by using the group's experience in other countries.

The Spanish group company provides cleaning and territories maintenance services to commercial, public and industrial objects. The total area of cleaned objects and maintained territories reaches more than 1.1 million sq. m.



5. ACTIVITIES IN RUSSIA

In 2013, a newly incorporated company Podyomnye Mechanizmy (ООО «Подъемные механизмы») joined the City Service Group in Russia. The company provides elevators maintenance services in Saint Petersburg. Totally the company serves more than 600 elevators in apartment buildings, administered by the City Service Group and in apartment building owners' communities, with which engineering systems maintenance agreements have been signed.

A Group company, operating in Saint Petersburg, was accredited by the self-regulatory association of energy audit 3E.

The accreditation allows the company to perform energy audit of different buildings. According to the legal acts, applicable in the Russian Federation, a part of buildings must undergo the mandatory energy audit one time per five years.

A Group company, for the first time, concluded an administration agreement with the builder of a newly constructed apartment building – the company Petra-8 («Петра-8»), which is owned by Mirland Development Corporation PLC, one of the leading apartment buildings and commercial facilities development companies.

The total area of facilities, maintained by the Group companies, amounts to 4.2 million sq. m., the maintained territory – to 3.4 sq. m.

In 2014 the Group plans to retain the existing market share in the area of apartment buildings maintenance, extend the range of territories cleaning services, increase the number of maintained elevators, provide services to commercial facilities and constructors of apartment buildings and continue developing the energy audit and certification services.

6. ACTIVITIES IN LATVIA

The Group company Riga City Service continued to successfully increase the area of maintained commercial facilities. According to the concluded agreement, the company commenced providing complex facility management service to all the Iki stores, managed by the Palink company, operated in Latvia.

At present Riga City Service maintains 52 Iki stores with the total area larger than 58 thousand sq. m.

In the first half of 2013 several especially important agreements were signed. The

Group company commenced maintaining the SMI Bergi logistics centre, located in Bergi settlement, close to Riga. The company provides the full service package and takes care of both buildings' engineering systems and cleaning of inside and surrounding territories.

The company also strengthened the state sector facilities maintenance segment. The fixed-term agreement with Latvian state energy company Latvenargo for maintaining the objects of its subsidiary Latvijas Elektriskie was concluded.

In 2014 the Group company is planning to commence administering apartment buildings and perform maintenance of engineering systems, as well as procure strategic companies and extend the range of customers in the commercial segment.

At present the area of facilities, maintained by Riga City Service reaches 791 thousand sq. m., the managed territory amounts to 1.7 million sq. m. Compared to the previous year, the organic growth of the area of serviced facilities reached 37 per cent.



7. INCREASING OF PERFORMANCE EFFECTIVENESS

The LEAN processes were continued to be successfully developed throughout the Group. Projects were implemented in all regions, where the Group executes its activities, first and foremost - in Lithuania and Russia.

More than 20 per cent of employees from all of the Group's companies were involved into the continuous improvement process in Lithuania, which had positive effect on the Group companies' activities. The sales of additional works in the apartment buildings segment grew by 50 per cent, i. e. to LTL 9.5 million. The activities' profitability in the commercial facilities segment increased by 20 per cent – the EBITDA grew by about LTL 0.8 million during the year.

In 2013 the activity processes optimization was especially active in the Group companies, operating in Russia. After the rearrangement of pilot operational divisions of Saint Petersburg, their efficiency grew by 50 per cent – the volume of repair works, performed in apartment buildings was two times larger by using the same resources.

Thanks to the LEAN, successful organic development was performed in Stavropol. All the medium level managers took participation in the process of attracting new customers.

In the end of 2013 the LEAN processes were also commenced to be implemented in the Group companies, operating in Poland and Spain, where significant potential is observed therefore especially great attention is going to be dedicated to improvement of efficiency of activities in the said regions in 2014.

The LEAN culture became one of the key competitive advantages for the Group therefore in 2014 the activity improvement processes will further be implemented in all of the Group companies.

The activities' profitability in the commercial facilities segment increased by 20 per cent – the EBITDA grew by about LTL 0.8 million during the year.



8. EMPLOYEES

In 2013 the Group dedicated significant attention to training the medium level employees. About 50 medium level managers were trained on how to communicate information properly, provide feedback to employees, ask open questions and involve employees into improvement of processes.

As in each year, the Group participated in the “Best Employers 2013” survey, performed by consultancy company Aon Hewitt. The “Best Employers Study” methodology, developed by Aon Hewitt is an instrument, providing the possibility to evaluate a company’s attractiveness to the employees, analyze different aspects of companies’ activities, affecting the employees’ motivation and provide companies a solid foundation for planning and implementation of employees involvement motivation programmes.

The survey helped to identify the company’s strengths and weaknesses and provided the possibility to plan and implement efficient measures and increase the employees’ involvement.

In 2013 the company’s values were reviewed, the values communication plan was developed and the “Values dialogue” tool, which takes the form of a table game, was continuously developed and played by the employees.

The game not only helps the employees to remember the company’s values and observe them, but also contributes to development of closer relations and allows the managers to understand their subordinates better and vice versa.

In 2014 attention will further be dedicated to development of both the Group’s specialists and managers’ competences. The successful facilities administration managers training programme motivated to develop other programmes, i. e. specific training programmes for cleaning managers, division managers and works superintendents.

Distribution of employees by positions (continuous activities):

| Group of the employees | Company | Average monthly wage (salary) (before taxes, in LTL) | Group** | Average monthly wage (salary) (before taxes, in LTL) |
|-------------------------------------|---------|--|---------|--|
| Managerial personnel* | 8 | 12.391 | 98 | 9.789 |
| Specialists and technical personnel | 56 | 2.485 | 5.091 | 2.875 |

* In 2013 remuneration to the General Manager and to the Finance and Administrative Director amounted to LTL 509.550

Distribution of employees by educational degrees held (continuous activities):

| Education | Company | Group |
|-----------------------|---------|-------|
| Graduate academic | 60 | 780 |
| Graduate non-academic | 10 | 728 |
| Higher education | 1 | 535 |
| Secondary education | 2 | 3142 |
| Comprehensive | 0 | 69 |
| Primary | 0 | 2 |
| Total | 73 | 5189 |

Distribution of the number of employees by countries (Continuous activities):

| Country | Company | Group |
|--------------------|---------|-------|
| Lithuania | 73 | 2.016 |
| Latvia | - | 39 |
| Russia and Ukraine | - | 631 |
| Spain | | 1718 |
| Poland | - | 785 |
| Total | 73 | 5189 |



9. BOARD AND MANAGEMENT

9.1. THE BOARD OF THE COMPANY

Members of the Board of the Company as of 31 December 2013:

| Name and surname | Position within the Board | Kadencijos pradžia | Kadencijos pabaiga |
|--------------------------|---------------------------|--------------------|--------------------|
| Andrius Janukonis | Board Chairman | April 30, 2013 | April 30, 2017 |
| Gintautas Jaugielavičius | Board Member | April 30, 2013 | April 30, 2017 |
| Darius Leščinskas | Board Member | April 30, 2013 | April 30, 2017 |

All members of the Company's Board work in the Company under the employment contracts and receive remuneration. None of the members of the Company's Board does not control any shares of the Company. The information about the remuneration of the Company's Board members can be found under the note 32 of financial statements.



Andrius Janukonis

Andrius Janukonis (born in 1971) is the Chairman of the Board of AB City Service (since 2009). He holds a Master's degree in Law. He works as a consultant for UAB ICOR and is the chairman of the board of the company (since 2004).



Darius Leščinskas

Darius Leščinskas (born in 1968) is a Member of the Board of AB City Service (since 2009). He holds a Master's degree in Law. At present, he works as a consultant for UAB ICOR and is a member of the board of the company (since 2004).



Gintautas Jaugielavičius

Gintautas Jaugielavičius (born in 1971) is a Member of the Board of AB City Service (since 2005). He holds a Bachelor's degree in Economics. At present, he works as a consultant for UAB ICOR and is a member of the board of the company (since 2004).

9.2. MANAGEMENT OF THE COMPANY

As of 31 December 2013 and as of date of submission of this report, the key managers of the Company and of the Group are as follows:

| Name and surname | Position within the Company | Start of employment |
|-----------------------|---|---------------------|
| Jonas Janukėnas | General Director, the Board Member of AB City Service | 2007 m. |
| Vytautas Turonis | Executive Manager for Lithuania | 2004 m. |
| Edvinas Paulauskas | Executive Manager | 2005 m. |
| Tomas Augutavičius | Chairman of the Board of City Service group in Russia | 2006 m. |
| Jonas Šimkevičius | Member of the Board of the Group Company, operating in Latvia | 2005 m. |
| Vytautas Jastremskas | Member of the Supervisory Council of the Group Company, operating in Poland | 2013 m. |
| Anna Górecka – Kolasa | Head of the Group Company, operating in Poland | 2004 m. |
| Fernando López Abril | General Manager of the Group Company, operating in Spain | 2010 m. |

They do not hold any shares of the Company.



Jonas Janukėnas

Jonas Janukėnas (born in 1976) is the General Manager of AB City Service (since September, 2013.). Since 2007 Mr Janukėnas was Financial and Administrative Manager of AB City Service. Mr Janukėnas is also the Chairman of the Board at Mano būstas LT UAB (since July, 2012). He holds a Master's degree in Business Administration. Prior to coming to work at the Company, he worked as the Financial Manager of UAB Litesko (2001 – 2007) and Senior Auditor and Risk Management Consultant at the Vilnius division of Andersen (1998 – 2001).

At present, the main task of the General Manager is to head the Group and take charge of planning and coordination of important development projects in Russia, Poland, Spain, as well as other markets in Eastern and Western Europe.



Vytautas Turonis

Vytautas Turonis (born in 1972) is the General Director at UAB Mano būstas LT. He holds a Bachelor's degree in International Business. Previously he worked as the Marketing Manager of UAB Specialus Autotransportas (2003 – 2004). He started to work in City Service as the Market Development Department Manager (2004 – 2008).

Vytautas Turonis is responsible for the Group's activities throughout Lithuania.



Edvinas Paulauskas

Edvinas Paulauskas (born in 1976) is the Executive Manager at City Service AB and Mano būstas LT, UAB. Previously he worked as the Commercial director (since 2008). Edvinas Paulauskas started working in the Company as the Project Manager (2005-2006). He holds a Bachelor's degree in Environment Engineering.

Edvinas Paulauskas is responsible for the Group's activities in the commercial and exploitation departments as well as in the innovation and energy efficiency chapter throughout Lithuania and foreign markets.

9.2. MANAGEMENT OF THE COMPANY



Tomas Augutavičius

Tomas Augutavičius (born 1973) is the Chairman of the Board of City Service group in Russia (since 2009). He holds a Bachelor degree in technology. He started working in the Company as Head of Kaunas Department (2006 – 2009).

Tomas Augutavičius is responsible for activities of companies operating in Russia.



Jonas Šimkevičius

Jonas Šimkevičius (b. 1980) is a member of the Board of the company Riga City Service, operating in Latvia. Previously J. Šimkevičius worked for the company as a project manager (2005-2007) and before that he held different positions in the companies Limatika (2004-2005) and Ranga IV (2002-2004). J. Šimkevičius has the Bachelor's degree in constructions engineering.

J. Šimkevičius is responsible for the Group's activities in Latvia.



Vytautas Jastremskas

Vytautas Jastremskas (b. 1970) is a member of the Supervisory Council of the company ZZN, operating in Poland. In addition, he holds position of the Head of City Service Polska and works as a project manager of City Service AB in Poland. V. Jastremskas has been working for the company since January 2013, prior to that he provided services as an external consultant. V. Jastremskas holds the Master of Sciences degree in law and has experience in legal and organizational activities, as well as in business development on foreign markets.

At present V. Jastremskas is responsible for implementation of development projects and control of activities of the Group companies in Poland.



Anna Górecka – Kolasa

Anna Górecka - Kolasa (b. 1975) is the head of the company ZZN, operating in Poland. A. Górecka – Kolasa has been working for the company since 2004, prior to that she held positions of Management and Control Director, Chief Analysis Specialist and Deputy Accountant General (2004–2013).

A. Górecka-Kolasa has higher education in the area of management and marketing.

A. Górecka-Kolasa is responsible for the activities of ZZN throughout Poland.



Fernando López Abril

Fernando López Abril (b. 1969) is Director General of the company Concentra Servicios y Mantenimiento. Previously (in 2010-2012) he held the position of the company's Business Development Director. Before joining the Group company, F. López Abril was employed as Commercial Director of the company AMS-ALDESA (2007-2010), worked as a regional manager for the company CESP- FERROVIAL (2004-2007) and held position of Director of Technological Systems and Nuclear Services Department at the company BORG Service (1999-2004).

F. López Abril holds the Master of Sciences degree in agricultural engineering.

F. López Abril is responsible for the Group's activities in Spain.

OVERVIEW OF THE AUDIT COMMITTEE OF THE COMPANY

The Company has the Audit Committee in place. The composition and Regulations of the Audit Committee were approved in the General Meeting of Shareholders on 30 April 2009. The Audit Committee consists of three members, elected for the term of office of four years. The composition of the Audit Committee which is currently working was approved on the 30 of April 2013 in the ordinary General Meeting of Shareholders

Members of the Audit Committee of the Company as of 31 December 2013:

Mr. Saulius Leonavičius – independent member, does not work at the Company, does not control any shares of the Company;

Mr. Jonas Mačiuitis, deputy Manager for finance and administration, controls 1308 shares of the Company.

Ms. Irena Veligor, chief accountant, does not control any shares of the Company.

The Audit Committee follows in its activities the requirements of effective legal acts and seeks overall implementation of the recommendations of Corporate Governance Code, for the Companies Listed on NASDAQ OMX Vilnius.

The principal objective of the Audit Committee is to generate higher added value to the Company. With a view to achieving the set objective, the Audit Committee operates in accordance with the Regulations approved by the General Meeting of Shareholders of the Company. The Audit Committee follows in its activities the requirements of effective legal acts and seeks overall implementation of the recommendations of Corporate Governance Code, for the Companies Listed on NASDAQ OMX Vilnius. In accordance with Article 52(3) of the Law on Audit, the functions of the Company's Audit Committee are as follows:

1) to monitor the process of drawing up financial statement;

2) to monitor the effectiveness of the systems of corporate internal control, risk management and internal audit, if any;

3) to monitor the process of carrying out audit;

4) to monitor how the auditor and the audit firm adhere to the principles of independence and objectivity.

The Audit Committee monitors the external audit firm of the Company at the performance of Company's Annual Report

and the Annual set of the Financial Statements audit. The conclusions of the Audit Committee are presented to the

Board of the Company in accordance with the requirements of the Regulations of the Audit Committee.

The principal objective of the Audit Committee is to generate higher added value to the Company.

10. KEY RISK ACTIVITY TYPES AND UNCERTAINTIES

In 2013 the market was stable, prices and purchasing power did not decline, in comparison with 2012. Due to heavy competition in facility management market the Company had to concentrate on further efficiency of activities. Building administration tariffs have not changed significantly in a course of the year. Improving customer climate and active sales led to rapid increase in additional services sales volume.

The risks remain similar to last year's: inflation, customers' ability to pay, competition-influenced stricter demands from commercial and residential clients, supply of qualified personnel in the market.

The scope of residential apartment building administration and maintenance services, the essential requirements for service providers, and the tariff calculation procedure are set and regulated in detail by the national and local authorities. Local authorities are empowered to set maximum tariffs for such services, together with the relevant inspectorates control the proper implementation by service providers of the administration and maintenance requirements set out in legislation, and to impose sanctions for failure to comply with the set requirements. Any claims concerning the services provided may be presented to the authorities or service providers by individual owners as well. Taking into account the aforementioned, additional risk factors in the field of apartment building administration and maintenance include any possible amendments to the enforced legislation, the frequency of adoption of such amendments, resolutions passed by central or local authorities which provide for additional obligations of service providers, and the results of controls carried out by various inspectorates and local authorities. Timely and correct indexation of the set maximum tariffs is also a risk factor which has an impact on the Group's activities in the field of residential apartment building administration and maintenance.

On the 1st of January, 2013 the amendments of the Civil code of Republic of Lithuania (hereinafter - the Civil Code) regarding to the apartment building regulation have come into force. The amendments of Civil code clearly state that the majority of the apartments and other premises owners have the right to select the company for the apartment building maintenance (the administrator). Although the similar derivative right the owners of the apartments and other premises had under the previous Civil code, these amendments

highlighted such right and expressed it directly in Civil code. Obvious possibilities to replace existing administrator establish more competitive environment for the companies of the Group. After the amendments of Civil code have come into force, the Government is preparing bylaws, although at the time of preparation of this Annual Report there is no final drafts of definite legislation.

There were no other material changes in the legal regulation of the area of administration and maintenance of apartment buildings in 2012, and neither were there any decisions providing for significant additional obligations for service providers; supervising institutions did not identify any major deficiencies in the provision of the services or inconsistencies with the legislative requirements.

FINANCIAL ASSETS AND LIABILITIES AND RISK MANAGEMENT

Credit risk

The Group's and the Company's procedures are in force to ensure on a permanent basis that sales are made to customers with an appropriate credit history and do not exceed an acceptable credit exposure limit. Furthermore, the credit risk of the main customer of the Company, regarding which there is a trading and credit risk concentration (Note 30), however Vilnius City Municipality is considered as low risk customer in this respect. Receivables from Vilnius City Municipality as of 31 December 2013 amounted to 25% and 97% of the Group's and the Company's trade accounts receivable, respectively (23% and 95% as of 31 December 2012, respectively).

The maximum exposure to credit risk is represented by the carrying amount of each financial asset. Therefore, the Company's management considers that its maximum exposure is reflected by the amount of trade and other receivables, net of allowance for doubtful accounts recognised at the date of the statement of financial position.

Interest rate risk

The major part of the Group's and the Company's borrowings (loans and financial lease obligations) are subject to variable rates, related to EUR LIBOR, EURIBOR, EONIA and VILIBOR, which create an interest rate risk (Notes 14 and 16). There are no financial instruments designated to manage the exposure to the interest rate risk outstanding as of 31 December 2013 and 2012.



II. TRADING INFORMATION

Shares of City Service, AB are listed on the Baltic Main List of the NASDAQ OMX Vilnius Stock Exchange (trading code: CTSIL). The Company is listed since 8 June, 2007.

During the accounting period the Company's shares lowest price was LTL 5.74, the highest price LTL 6.76, average price LTL 6.25. At the end of the period market capitalisation was LTL 203 million.

Share turnover reached LTL 15.63 million with total 2.5 million shares traded.

P/E ratio was equal to 13.4.

AB City Service and OMX Baltic Benchmark GI indexes development



AB City Service share price (LTL) and volume 2013



II. TRADING INFORMATION

AB City Service share price (LTL) and volume 2012



AB City Service share price (LTL) and volume 2011



12. DATA ABOUT AGREEMENTS WITH INTERMEDIARIES OF PUBLIC TRADING IN SECURITIES

On 27 March 2007 the Company and AB Swedbank concluded the contract on transfer of issuer's securities accounting which is valid so far.

On 27 November 2007 the Company signed a liquidity provider agreement with

UAB FMJ Orion Securities, which started a liquidity provider activity from 3 December 2007. The contract is still valid.

13. DATA ABOUT ISSUER'S SECURITIES TRADED ON REGULATED MARKETS

During period from 1 January 2013 till 31 December 2013 all 31,610,000 ordinary book-entry registered shares of the Company were included into Official List of NASDAQ OMX Vilnius Stock Exchange, nominal value of one share – LTL 1 each.

ISIN Code of the shares is LT0000127375, trading code of the shares on NASDAQ OMX Vilnius Stock Exchange – CTSIL.

Trading of the shares on NASDAQ OMX Vilnius Stock Exchange started on 8 June 2007.

14. THE STRUCTURE OF THE COMPANY'S SHARE CAPITAL

The authorised share capital of the Company is LTL 31,610,000 and is divided into 31,610 thousand ordinary book-entry registered shares with the nominal value of 1 LTL each.

There are no any restrictions of share rights or special control rights for the shareholders settled in the Articles of Association of the Company.

No shares of the Company are held by itself or its subsidiaries. No convertible securities, exchangeable securities or securities with changeable value or with the warrants or any other securities are issued by the Company.

There are no outstanding acquisition rights or undertakings to increase share capital.

All shares of the Company are paid up. All shares of the Company give equal rights to the shareholders of the Company. The Company has not issued any other class of shares than ordinary shares mentioned above.

Shares of the Company give the following rights to the shareholders:

The property rights of the shareholders:

- to receive a part of the Company's profit (dividend);
- to receive a share of the assets of the Company in liquidation;
- to receive funds from the Company, if the authorised capital of the Company is decreased in order to pay off funds of the Company to the shareholders;
- to receive shares without payment if the authorized capital is being increased out of the Company's funds, except in cases provided for by the laws;
- to have the pre-emption right, except in cases when the General Meeting decides to withdraw for all shareholders the pre-emption right, in acquiring the Company's newly issued shares;
- to lend funds to the Company in ways prescribed by laws, but when borrowing from its shareholders, the Company may not offer its assets to the shareholders as collateral. When the Company borrows from a shareholder, the interest may not be higher than the average interest rate offered by commercial banks in the place of residence or business of the lender, which was in effect on the day of

conclusion of the loan agreement. In such a case the Company and shareholders shall be prohibited from settlement of a higher interest rate;

- other property rights prescribed by the Laws.

The non-property rights of the shareholders:

- to attend the General Meetings. A shareholder's right to attend the General Meeting of Shareholders shall also include the right to speak and ask;
- to vote at the General Meetings according to voting rights carried by their shares;
- electronic means of communication, natural or legal person to attend and vote on behalf of the shareholder at the general meeting of shareholders. Shareholder of electronic means of communication given the authority must notify the Company
- to receive information about the Company as provided for in the Law on Companies of the Republic of Lithuania;
- to address the court claiming compensation for damage caused as a result of nonfeasance or malfeasance by the Manager of the Company of his duties

prescribed by the Law on Companies of the Republic of Lithuania and by other laws and these Articles of Association as well as in other cases provided for by laws;

- to give any questions to the Company, relating to the agenda of general meetings of shareholders in advance;
- other non-property rights prescribed by the laws of the Republic of Lithuania.

A right to vote at General Meetings may be prohibited or restricted in cases provided for in the Law on Companies of the Republic of Lithuania and other laws and in case of a dispute regarding the ownership right to the share.

Each share of the Company shall grant one vote at the General Meeting. The right to vote at the General Meetings convened after the expiry of the time limit for payment for the first issue of shares shall be granted only by fully paid shares.

The General Meeting shall have the exclusive right to:

- to amend the Articles of Association of the Company except where otherwise provided by the Law on Companies;
- to change the registered address of the Company;
- to select and recall the firm of auditors to perform the Company's annual set of financial statements audit, to set the conditions for payment for audit services;
- to elect and recall the members of the Board;
- to determine the class, number, nominal value and the minimum issue price of the shares issued by the Company;
- to take the decision regarding conversion of shares of one class into shares of another class, to approve the description of the share conversion procedure;
- to approve annual set of financial statements;
- to take the decision on appropriation of the profit (loss);
- to approve interim set of financial statements, prepared in order to adopt the decision regarding paying the dividends for the less period than a financial year;
- to take the decision on paying the dividends for the less period than a financial year;

- to take the decision on building up, drawing on, reduction or liquidation of the reserves;
- to take the decision to issue convertible debentures;
- to take the decision to withdraw for all shareholders the right of pre-emption in acquiring the shares or convertible debentures of a specific issue of the Company;
- to take the decision to increase the authorised capital;
- to take the decision to reduce the authorised capital except where otherwise provided for by the Law on Companies;
- to take the decision for the Company to purchase its own shares;
- to take the decision on reorganisation or division of the Company and approve the conditions of reorganisation or division except where otherwise provided for by the Law on Companies;
- to take the decision to transform the Company;
- to take the decision to restructure of the Company;
- to take the decision to liquidate the Company, cancel the liquidation of the Company except where otherwise provided for by the Law on Companies;
- to elect and remove the liquidator of the Company except where otherwise provided for by the Law on Companies.

The shareholders shall have no other obligations to the Company except for the obligation to pay up, in the prescribed manner, all the shares subscribed for at their issue price.



The authorised share capital of the Company is LTL 31,610,000 and is divided into 31,610 thousand ordinary book-entry registered shares with the nominal value of 1 LTL each.

15. SHAREHOLDERS OF THE COMPANY

On 31 December 2013 the total number of shareholders of the Company was 1879.

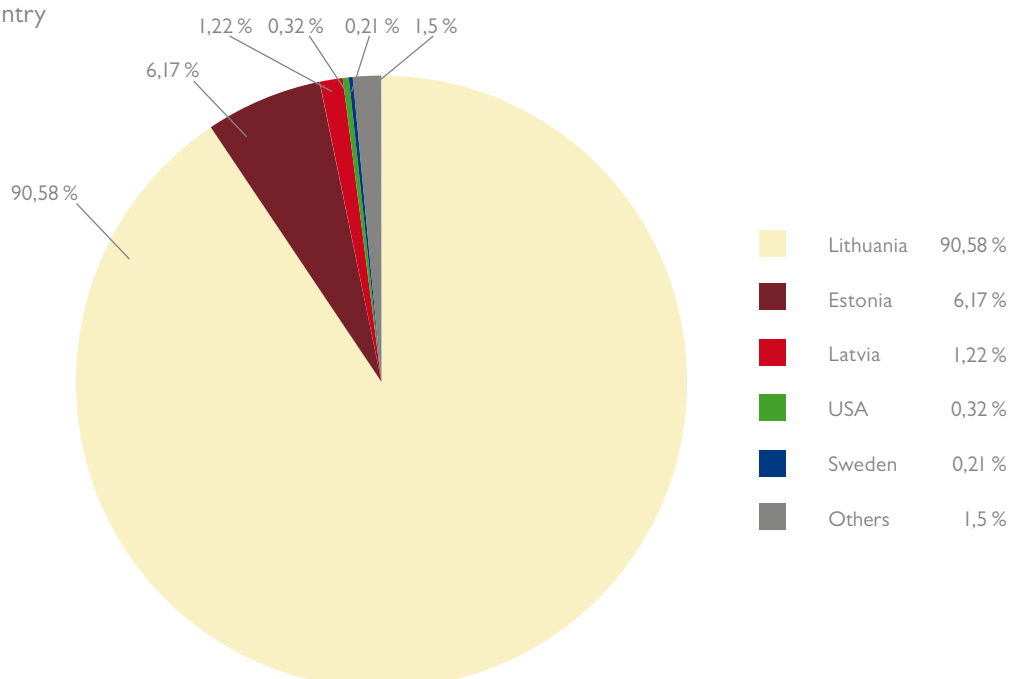
The distribution of the Company's shares among the shareholders who control more than 5 percent of the Company on 31 December 2013:

| | Number of shares held | Owned percentage of the share capital and votes, % |
|---|-----------------------|--|
| ICOR UAB, legal entity code 300021944, address: Konstitucijos av. 7, Vilnius, Lithuania | 20.205.595 | 63,92 % |
| East Capital Asset Management AB, registration no. 556546-8435, address: Kungsgatan 33, Stockholm, Sweden | 3.167.722 | 10,02 % |
| Genesis Asset Managers LLP, registration no. OC 306866, address: 21 Grosvenor Place, London, United Kingdom | 1.644.183 | 5,20 % |
| Other private and institutional shareholders | 6.592.500 | 20,86 % |
| Total | 31.610.000 | 100% |

Shareholders by investors groups

| Investors | Shareholders | | Share of votes given by the owned shares | |
|---|--------------|---------------|--|------------|
| | number | part % | number | part % |
| Households | 1803 | 95,96 | 4304122 | 13,62 |
| Private corporations | 38 | 2,02 | 20348886 | 64,37 |
| Financial institutions and insurance corporations | 38 | 2,02 | 6956992 | 22,01 |
| Total | 1879 | 100,00 | 31610000 | 100 |

Shareholders by country



More detailed information on equity hold by the shareholders is disclosed in Note I in financial statements.

16. SHAREHOLDERS WITH SPECIAL CONTROL RIGHTS AND AGREEMENTS BETWEEN THE SHAREHOLDERS

16.1. Shareholders with special control rights

There are no shareholders with special control rights in the Company; the ordinary book-entry registered shares grant equal rights to all the shareholders of the Company.

16.2. Agreements between the shareholders

At the General Meeting the shareholders have taken the decision to allocate at least 25 % (twenty-five percent) of the net profit of the financial year after (i) deduction of unappropriated loss of previous financial year (if any), and (ii) compulsory deductions to the reserve for payment of dividends each year during appropriation of the profit of the last reporting period (starting from appropriation of profit for 2007). Notably, General Shareholders Meeting have to

adopt the decision on dividend distribution each year in order to follow such policy.

Except for the above mentioned agreements between the shareholders and in part "14 Restrictions on the transfer of securities and restrictions on voting rights" presented pledge, to the best knowledge of the Company and its management, there were no any other agreements between the shareholders, including the agreements which may impose restrictions on the transfer of securities and/or restrictions on voting rights within the year 2012.

17. RESTRICTIONS ON THE TRANSFER OF SECURITIES AND RESTRICTIONS ON VOTING RIGHTS

The major shareholder of the Company, UAB ICOR, has pledged the part of its shares, i.e. 6'916'275 pieces, which constitutes 21, 88 % of the authorized capital of the Company to the bank. The right to transfer, pledge or dispose of the above mentioned shares otherwise has been restricted. All other property and non-property rights of UAB ICOR, as the

shareholder, are free from any encumbrances or restrictions.

To the best knowledge of the Company and its management, the transfer of the shares was free from any restrictions, except for the above mentioned restriction on the transfer of the Company's shares in 2013.

To the best knowledge of the Company and its management, the voting rights were free from any other restrictions on the shares issued by the Company, except for those specified above in 2013. To the best knowledge of the Company, all shareholders of the Company have the voting right in the General Meeting.

18. PROCEDURE FOR AMENDMENT OF THE ARTICLES OF ASSOCIATION OF THE COMPANY

- The Articles of Association shall be amended in accordance with the procedure provided for by the Law on Companies of the Republic of Lithuania and the Articles of Association of the Company. The Articles of Association of the Company may be amended only by the decision of the General Meeting, except for the cases when there is an effective court order to reduce the Company's authorised capital or when the right to take the decisions regarding amendment of the Company's Articles of Association has been granted to other subjects under the Law on Companies of the Republic of Lithuania and other laws. The decision regarding amendment of the Articles of Association of the Company shall be taken in the General Meeting by at least 2/3 of all votes conferred by the shares of

the shareholders present at the General Meeting.

- Following the decision taken by the General Meeting to amend the Articles of Association of the Company, the full text of the amended Articles of Association shall be drawn up and signed by the person authorised by the General Meeting. In case of the court order to reduce the authorised capital of the Company and provided that such court order has become effective the amended Articles of Association shall be signed by the Manager of the Company.
- The amended Articles of Association shall become effective and may be used as the basis following registration of the amended Articles of Association with the Register of Legal Entities of the Republic of Lithuania.

The amendments of Company's Articles of Association

In the period since the 1st of January 2013 by the 3rd of May 2013 was valid The Company's Articles of Association which was approved on the 9th of May 2011, which according to the Lithuanian Company Law was amended and approved on the 30 of April 2013. At the company's annual shareholders' meeting. In the period since the 3rd of May 2013 by the 31st of December 2013 and the day of Annual Report 2013 was released is valid. 3 May. Lithuanian Register of Legal Entities registered in the Company's Articles of Association. The relevant Articles of Association of the Company is available on its website at www.cityservice.lt.

19. BODIES OF THE COMPANY AND ITS COMPETENCE

The Company has the two-level management system: the Board and the Administration directed by the single-person management body – the General Director. The Supervisory Board is not formed in the Company. It should be noted that the Law on Companies of the Republic of Lithuania does not require companies to have both the Board and the Supervisory Board.

The Board is responsible for strategic planning of the activities and expansion of the Group as well as supervision of the activities and implementation of the decisions of the Company's management, while the management of the Company is responsible for implementation of strategic decisions, direction of the daily activities of the Company and has the right to represent the Company on all issues related with the activities pursuant to the laws, the Articles of Association and on the basis of individual powers of attorney.

19.1. BOARD OF THE COMPANY

The Board is a collegial management body of the Company. The Board shall consist of 4 (four) members elected for a term of 4 (four) years by the General meeting in accordance with the procedure provided for by the Law on Companies of the Republic of Lithuania. Only a natural person may be elected to serve on the Board. There is no limitation on the number of terms of offices a member of the Board may serve. The Board shall elect its chairman from among its members.

The General Meeting may remove from office the entire Board or its individual members before the expiry of their term of office. A member of the Board may resign from office prior to the expiry of his term of office by giving a written notice thereof to the Company at least 14 (fourteen) days in advance.

The powers of the Board shall cover consideration of the following issues and taking of the following decisions:

- the operating strategy of the Company;
- the annual report of the Company;
- the interim report of the Company;
- the management structure of the Company and the positions of the employees;
- the positions to which employees are

recruited by holding competitions;

- regulations of branches and representative offices of the company;
- The Board shall elect and remove from office the Manager of the Company, fix his salary and set other terms of the employment contract, his job description, provide incentives for him and impose penalties.
- The Board shall determine which information shall be considered to be the Company's commercial (industrial) secret and confidential information;.
- for the Company to become an incorporator or a member of other legal entities as well as solutions for any company held shares (shares), or rights granted to other persons or lien;
- to open branches and representative offices of the company; to approve regulations of branches and representative offices of the company;
- to invest, dispose of or lease the fixed assets the book value whereof exceeds 1/20 of the authorised capital of the Company (calculated individually for every type of transaction);
- to pledge or mortgage the fixed assets the book value whereof exceeds 1/20 of the authorised capital of the Company (calculated for the total amount of transactions);
- to offer surety or guarantee for the discharge of obligations of third persons the amount whereof exceeds 1/20 of the authorised capital of the Company;
- decisions of the company to launch a new kind of business and stop specific activities;
- deciding whether to approve participation in the peace agreements and the conclusion of litigation in which the Company expresses or implies company requirement greater than 1/5 of the Company's authorized capital;
- decision to issue bonds or other forms of borrowing from any natural or legal persons (regardless of the amount of borrowing);
- to acquire the fixed assets the price whereof exceeds 1/20 of the Company's authorised capital;
- the decision to restructure the Company in the cases laid down in the Law on Restructuring of Enterprises;



19. BODIES OF THE COMPANY AND ITS COMPETENCE

- other decisions within the powers of the Board as prescribed by the Articles of Association or the decisions of the General Meeting.

The Board shall analyse and evaluate the documents submitted by the Manager of the Company on:

- implementation of the operating strategy of the Company;
- organisation of the activities of the company;
- the financial status of the Company;
- the results of business activities, income and expenditure estimates, the stocktaking data and other accounting data of changes in the assets.

The Board analyses and assesses the Company's draft of its annual set of financial statements and draft of profit/loss appropriation and along with annual report shall submit them to the General Meeting. The Board determines the methods used by the Company to calculate the depreciation of tangible assets and the amortisation of intangible assets.

The Board is responsible for convocation of the General Meeting and its arrangement on time.

19.2. GENERAL MANAGER OF THE COMPANY

The Manager of the Company is a single-person management body of the Company. In his activities, the Manager of the Company shall comply with laws and other legal acts, the Articles of Association of the Company, decisions of the General Meeting and his job description.

The Manager of the Company shall be elected and removed from office by the Board of the Company which shall also fix his salary, approve his job description, provide incentives and impose penalties. The Manager of the Company shall commence in his office after his election. The employment contract with the Manager of the Company shall be concluded and signed by the chairman of the Board or other person authorized by the General Meeting on behalf of the Company. If the body which elected the Manager of the Company takes the decision to remove him from office, his employment contract shall be terminated.

The Manager of the Company shall be responsible for:

- organisation of activities and the implementation of objects of the Company;
- drawing up of the annual set of financial statements and the drafting of the annual report of the Company;
- drawing up the project of the decision regarding paying the dividends for the less period than a financial year and drawing of the interim set of financial statements and the drafting of the interim report of the Company in order to adopt the decision regarding paying the dividends for the less period than a financial year;
- conclusion of the contract with the firm of auditors;
- submission of information and documents to the General Meeting and the Board in cases laid down in the Law on Companies or at their request;
- submission of documents and particulars of the Company to the manager of the Register of Legal Entities;
- submission of the documents of a public limited liability company to the Bank of Lithuania and the Central Securities Depository of Lithuania;
- public announcement of the information specified in the Law on Companies in the daily newspaper "Lietuvos rytas";
- submission of information to the shareholders;
- the fulfilment of other duties laid down in the Law on Companies and other legal acts as well as in the Articles of Association of the Company and the job description of the Manager of the Company.

In his activities, the Manager of the Company shall comply with laws and other legal acts, the Articles of Association of the Company, decisions of the General Meeting and his job description.

The leader of the Company shall act on behalf of the Company and have the right at his sole discretion to transact

The Manager of the Company shall be entitled, within the limits of his powers, to issue procuracies by executing them in accordance with the procedure prescribed by the legal acts of the Republic of Lithuania.

20. MATERIAL AGREEMENTS CONCLUDED BY THE COMPANY WHICH MAY BE IMPORTANT AFTER CHANGE OF CONTROL OF THE COMPANY

There were no material agreements concluded by the Company which came into effect, were amended or terminated following a change of control of the Company during the reporting period.

21. MAJOR RELATED PARTY TRANSACTIONS

Major related party transactions are provided in the Explanatory Note No. 32 to the Consolidated Annual Financial Statements for the year 2013.

22. INFORMATION ON TRANSACTIONS THAT WOULD BE HARMFUL MAY HAVE HAD OR WILL HAVE A NEGATIVE IMPACT ON THE COMPANY'S OPERATIONS AND (OR) PERFORMANCE

There were no significant transactions on behalf of the Company that would be harmful may have had or will have a negative impact on the Company's operations and (or) performance during the reporting period.

23. INFORMATION ON TRANSACTIONS MADE UNDER A CONFLICT OF INTERESTS BETWEEN THE COMPANY'S MANAGERS, CONTROLLING SHAREHOLDERS OR OTHER RELATED PARTIES OBLIGATIONS TO THE COMPANY AND THEIR PRIVATE INTERESTS AND (OR) OTHER DUTIES

There were no material transactions on behalf of Company that would enter a conflict of interests between the Company's managers, controlling shareholder or other related parties obligations to the Company and their private interests and (or) other duties during the reporting period.

24. INFORMATION ON COMPLIANCE WITH THE CORPORATE GOVERNANCE CODE

The Company is in compliance with the procedure for management of companies provided for by the Law on Companies of the Republic of Lithuania. The Company follows the essential principles of governance specified in the Governance Code for Companies Listed on NASDAQ OMX

Vilnius Stock Exchange, however it complies with the code in part. Compliance with the Governance Code for Companies Listed on NASDAQ OMX Vilnius Stock Exchange has been disclosed in the form approved by the stock exchange enclosed to the Annual Report as Annex No. I.

25. DATA ON PUBLICLY DISCLOSED INFORMATION

Since 1 January 2013 till 31 December 2013 the Company publicly disclosed in NASDAQ OMX GlobeNewswire system the following information:

| Date | Subjects |
|------------|---|
| 31.12.2013 | Investor's calendar for 2014 |
| 29.11.2013 | City Service consolidated results for the nine months of 2013 |
| 15.11.2013 | City Service group enters residential facility management sector in Spain |
| 26.09.2013 | City Service group expands to Spain |
| 23.09.2013 | Ž.Lapinskas is replaced by J.Janukėnas as General Director of AB City Service |
| 09.09.2013 | Regarding new financing agreements |
| 30.08.2013 | City Service consolidated results for the six months of 2013 |
| 21.08.2013 | City Service group signed the contract with Poznan's Communal Apartment Office |
| 13.06.2013 | City Service group won a tender in Poznan |
| 31.05.2013 | City Service consolidated results for the three months of 2013 |
| 30.04.2013 | The Decisions of the Ordinary General Shareholders Meeting of City Service AB held on the 30th of April, 2013 |
| 30.04.2013 | City Service AB annual information for the year 2012 |
| 26.04.2013 | Accusations regarding City Service group company in Russia admitted to be false |
| 11.04.2013 | Regarding intentions to sell the shares of Ecoservice UAB |
| 09.04.2013 | Notice on Ordinary General Shareholders Meeting of City Service AB |
| 07.03.2013 | On the decision of the Bank of Lithuania |
| 28.02.2013 | City Service consolidated results for the year 2012 |



26. GENERAL INFORMATION ON AB CITY SERVICE AND CITY SERVICE GROUP

26.1. Issuer AB CITY SERVICE, data and contacts

| Name | AB City Service |
|---|--|
| Legal form: | public company (limited liability legal person) |
| Date and place of registration: | 28 January 1997, Board of Vilnius City |
| Company code: | 123905633 |
| The registered address of the Company: | Konstitucijos av. 7, LT-09308 Vilnius, Lithuania |
| The principal place of business: | Smolenskas st. 12, LT-03201 Vilnius, Lithuania |
| Information on bank account: | LT22 2140 0300 0312 9829, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | phone (+370 5) 2394900, fax (+370 5) 2394848 email info@cityservice.lt |
| Website: | www.cityservice.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registrų centras" |

Subsidiaries operating in Lithuania:

| Name | UAB Antakalnio būstas |
|---|--|
| Legal form: | Private limited liability company |
| Date and place of registration: | 11 June 1992, Board of Vilnius City |
| Company code: | 21449152 |
| The registered address of the Company: | Antakalnio st. 51, LT-10325 Vilnius, Lithuania |
| The principal place of business: | Antakalnio st. 51, LT-10325 Vilnius, Lithuania |
| Information on bank account: | LT51 2140 0300 0313 3381, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@cityservice.lt |
| Website: | www.antakalniobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registrų centras" |

| Name | UAB Aukštaitijos būstas |
|---|--|
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 April 2010 VĮ Registrų Centras Vilnius Branch |
| Company code: | 302496548 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT44 2140 0300 0313 1082, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@aukstaitijosbustas.lt |
| Website: | www.aukstaitijosbustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registrų centras" |

| Name | UAB Baltijos būsto priežiūra |
|---|--|
| Legal form: | Private limited liability company |
| Date and place of registration: | 6 April 2010., Vilnius |
| Company code: | 302496377 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT49 2140 0300 0313 3514, Nordea Bank Finland Plc., Lithuanian department |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registrų centras" |

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|---|--|
| Name | UAB Baltijos liftai |
| Legal form: | Private limited liability company |
| Date and place of registration: | 6 April 2010, VĮ Registrų Centras Vilnius Branch |
| Company code: | 302496587 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT17 2140 0300 0313 2926, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@baltijosliftai.lt |
| Website: | www.baltijosliftai.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Baltijos NT valdymas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 January 2012, Vilnius |
| Company code: | 302711125 |
| The registered address of the Company: | Kęstučio st. 9, LT - 08118, Vilnius, Lithuania |
| The principal place of business: | Kęstučio st. 9, LT - 08118, Vilnius, Lithuania |
| Information on bank account: | LT12 2140 0300 0313 3598, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 5 239 49 00 e-mail – info@cityservice.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Baltijos pastatų valdymas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 30 November 2011, Vilnius |
| Company code: | 302692963 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT26 2140 0300 0313 3637, Nordea Bank Finland Plc., Lithuanian department |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Dainavos būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 10 January 2012, Vilnius |
| Company code: | 302709722 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT02 7300 0101 3014 3465, „Swedbank“, AB |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Danės būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 August 1991, Board of Klaipėda City |
| Company code: | 140336725 |
| The registered address of the Company: | S. Daukanto st. 37, LT- 92229 Klaipėda, Lithuania |
| The principal place of business: | Kauno st. 5, LT-91156 Klaipėda, Lithuania |
| Information on bank account: | LT12 2140 0300 0313 3695, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@danesbustas.lt |
| Website: | www.danesbustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Eonomus |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 July 2006 VĮ Registrų Centras Vilnius Branch |
| Company code: | 300582646 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT70 2140 0300 0313 1875, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@eonomus.lt |
| Website: | www.eonomus.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Justiniškių būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 22 May 1991., VĮ Registrų Centras Vilnius Branch |
| Company code: | 220664740 |
| The registered address of the Company: | Justiniškių st. 62 A, LT-05239 Vilnius, Lithuania |
| The principal place of business: | Justiniškių st. 62 A, LT-05239 Vilnius, Lithuania |
| Information on bank account: | LT49 2140 0300 0313 6618, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail - info@justiniskiubustas.lt |
| Website: | www.justiniskiubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|---|
| Name | UAB Jūros būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 June 1992, Board of Klaipėda City |
| Company code: | 140514359 |
| The registered address of the Company: | Minijos st. 130, LT-93244, Klaipėda, Lithuania |
| The principal place of business: | Minijos st. 130, LT-93244, Klaipėda, Lithuania |
| Information on bank account: | LT53 2140 0300 0313 5091, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@jurosbusbas.lt |
| Website: | www.jurosbusbas.lt |
| Registration data about the Company stored: | Register of Enterprises of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Kauno centro būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 3 July 2012, Vilnius |
| Company code: | 302798639 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Karoliniškių būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 18 June 1992, Board of Vilnius City |
| Company code: | 121457971 |
| The registered address of the Company: | A. J. Povilaičio st. 18, LT-04338 Vilnius, Lithuania |
| The principal place of business: | A. J. Povilaičio st. 18, LT-04338 Vilnius, Lithuania |
| Information on bank account: | LT95 2140 0300 0313 5208, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@karoliniskiubustas.lt |
| Interneto svetainės adresas: | www.karoliniskiubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Karoliniškių turgus |
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 August 2013, Vilnius |
| Company code: | 303121177 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Loretos Asanavičiūtės st. 35, LT-04318 Vilnius, Lithuania |
| Information on bank account: | LT24 2140 0300 0312 9308, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@manobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Konarskio turgelis |
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 August 2013, Vilnius |
| Company code: | 303121451 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | J. Basanavičiaus st. 44 / Muitinės st. 43, LT-03109, Vilnius, Lithuania |
| Information on bank account: | LT24 2140 0300 0312 9308, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 239 49 00 e-mail – info@manobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Lazdynų butų ūkis |
| Legal form: | Private limited liability company |
| Date and place of registration: | 11 June 1992., Board of Vilnius City |
| Company code: | 121449348 |
| The registered address of the Company: | Architektų st. 13; LT-04118 Vilnius, Lithuania |
| The principal place of business: | Architektų st. 13; LT-04118 Vilnius, Lithuania |
| Information on bank account: | LT65 2140 0300 0313 1189, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@lazdynubustas.lt |
| Website: | www.lazdynubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Lazdynų būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 8 June 2012, VĮ Registru Centras Vilnius Branch |
| Company code: | 302798646 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT88 2140 0300 0313 6401, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 5 239 49 00 e-mail – info@cityservice.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

| | |
|---|--|
| Name | UAB Mano aplinka |
| Legal form: | Private limited liability company |
| Date and place of registration: | April 2013, VĮ Registru Centras Vilnius Branch |
| Company code: | 303039285 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Smolensko g. 12, LT – 03201, Vilnius, Lithuania |
| Information on bank account: | LT88 2140 0300 0313 6692, Nordea Bank Finland Plc. Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@manoaplinka.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

| | |
|---|--|
| Name | UAB Mano būstas LT |
| Legal form: | Private limited liability company |
| Date and place of registration: | 19 June 2007, VĮ Registrų Centras |
| Company code: | 300883806 |
| The registered address of the Company: | Konstitucijos av. 7; LT-09308 Vilnius, Lithuania |
| The principal place of business: | Smolenskas st. 12; LT-03201 Vilnius, Lithuania |
| Information on bank account: | LT45 2140 0300 0312 9803, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone (+370 5) 2394900, Fax (+370 5) 2394848, e-mail – info@manobustas.lt |
| Website: | www.manobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Mano Sauga |
| Legal form: | Private limited liability company |
| Date and place of registration: | 17 May 2011, Vilnius |
| Company code: | 302628213 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT67 2140 0300 0249 7549, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@msauga.lt |
| Website: | www.msauga.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Namų priežiūros centras |
| Legal form: | Private limited liability company |
| Date and place of registration: | 2 May 2001, Ministry of Economy of Lithuania |
| Company code: | 125596783 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT26 2140 0300 0313 1891, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@npc.lt |
| Website: | www.npc.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

| | |
|---|--|
| Name | UAB Naujamiesčio būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 11 July 1992, Board of Vilnius City |
| Company code: | 121452091 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Smolenskas st. 12, LT – 03201, Vilnius, Lithuania |
| Information on bank account: | LT84 2140 0300 0313 1817, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@naujamiescio-bustas.lt |
| Website: | www.naujamiescio-bustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Nemuno būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 4 December 2001 VĮ Registrų Centras Kaunas Branch |
| Company code: | 135836853 |
| The registered address of the Company: | Maironio st. 14B-4, LT-44298, Kaunas, Lithuania |
| The principal place of business: | Maironio st. 14B-4, LT-44298, Kaunas, Lithuania |
| Information on bank account: | LT77 2140 0300 0313 1846, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@bustas.net |
| Website: | www.bustas.net |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|---|
| Name | UAB Nemuno būsto priežiūra |
| Legal form: | Private limited liability company |
| Date and place of registration: | 10 January 2012, Vilnius |
| Company code: | 302709715 |
| The registered address of the Company: | Kęstučio st. 9, LT - 08118, Vilnius, Lithuania |
| The principal place of business: | Kęstučio st. 9, LT - 08118, Vilnius, Lithuania |
| Information on bank account: | LT28 2140 0300 0313 6414, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 5 239 49 00 |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registru centras" |
| Name | UAB Pašilaičių būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 9 July 1992, Board of Vilnius City |
| Company code: | 121474935 |
| The registered address of the Company: | Medeinos st. 8A; LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A; LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT77 2140 0300 0313 1943, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@pasilaiciubustas.lt |
| Website: | www.pasilaiciubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registru centras" |
| Name | UAB Pempininkų būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 June 1992, Board of Klaipėda City |
| Company code: | 140514544 |
| The registered address of the Company: | Šilutės rd. 40, LT-94137, Klaipėda, Lithuania |
| The principal place of business: | Taikos av. 117, LT-94231, Klaipėda, Lithuania |
| Information on bank account: | LT05 2140 0300 0313 6537, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@pempininkubustas.lt |
| Website: | www.pempininkubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registru centras" |
| Name | UAB Radviliškio būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 13 December 1990, Board of Šiauliai town |
| Company code: | 171205389 |
| The registered address of the Company: | Maironio st. 65, LT-82129 Radviliškis, Lithuania |
| The principal place of business: | Maironio st. 65, LT-82129 Radviliškis, Lithuania |
| Information on bank account: | LT81 2140 0300 0313 2065, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@radviliskiobustas.lt |
| Website: | www.radviliskiobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registru centras" Šiauliai Branch |
| Name | UAB Saulėtos dienos |
| Legal form: | Private limited liability company |
| Date and place of registration: | 10 January 2010, Vilnius |
| Company code: | 302798639 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT28 2140 0300 0313 6414, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 5 239 49 00 e-mail – info@manobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ "Registru centras" Šiauliai Branch |

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|---|---|
| Name | UAB SKOLOS LT |
| Legal form: | Private limited liability company |
| Date and place of registration: | 6 April 2010., VĮ Registrų Centras |
| Company code: | 302496530 |
| The registered address of the Company: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| The principal place of business: | Medeinos st. 8A, LT-06112 Vilnius, Lithuania |
| Information on bank account: | LT51 2140 0300 0313 6388, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail - info@skoloslt.lt |
| Website: | www.skoloslt.lt |
| Registration data about the Company stored: | LR juridinių asmenų registras, VĮ „Registrų centras“ |

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|---|--|
| Name | UAB Šiaulių būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 1 June 1992, 9 December 2010 re-registered as UAB Saules Valda, Board of Šiauliai City |
| Company code: | 144619514 |
| The registered address of the Company: | Žemaitės st. 20, LT-77167 Šiauliai, Lithuania |
| The principal place of business: | Žemaitės st. 20, LT-77167 Šiauliai, Lithuania |
| Information on bank account: | LT28 2140 0300 0313 5347, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@siauliubustas.lt |
| Website: | www.siauliubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Šiaulių liftas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 19 April 1993, VĮ Registrų Centras Šiauliai Branch |
| Company code: | 144707512 |
| The registered address of the Company: | Liejyklos st. 3, LT-78148, Šiauliai, Lithuania |
| The principal place of business: | Liejyklos st. 3, LT-78148, Šiauliai, Lithuania |
| Information on bank account: | LT19 2140 0300 0313 2890, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@siauliuliftas.lt |
| Website: | www.siauliuliftas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” Šiauliai Branch |

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|---|---|
| Name | UAB Šilutės būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 13 November 1990, VĮ Registrų Centras Klaipėda Branch |
| Company code: | 177000697 |
| The registered address of the Company: | Lietuvininkų st. 60; LT-99116 Šilutė, Lithuania |
| The principal place of business: | Lietuvininkų st. 60; LT-99116 Šilutė, Lithuania |
| Information on bank account: | LT49 2140 0300 0313 6715, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail - info@silutesbustas.lt |
| Website: | www.silutesbustas.lt |
| Registration data about the Company stored: | LR juridinių asmenų registras, VĮ „Registrų centras“. Klaipėdos filialas |

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|--|---|
| Name | UAB Vėtrungės būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 August 1991, Board of Klaipėda City |
| Company code: | 140337065 |
| The registered address of the Company: | Kauno st. 5, LT-91156 Klaipėda, Lithuania |
| The principal place of business: | Kauno st. 5, LT-91156 Klaipėda, Lithuania |

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| Information on bank account: | LT28 2140 0300 0313 5541, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@vetrungebustas.lt |
| Website: | www.vetrungebustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Vilkpėdės būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 9 July 1992., Board of Vilnius City |
| Company code: | 121480265 |
| The registered address of the Company: | Architektų st. 13, LT-04118 Vilnius, Lithuania |
| The principal place of business: | Architektų st. 13, LT-04118 Vilnius, Lithuania |
| Information on bank account: | LT14 2140 0300 0313 2010, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail - info@vilkpedesbustas.lt |
| Website: | www.vilkpedesbustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Vilniaus turgus |
| Legal form: | Private limited liability company |
| Date and place of registration: | 21 February 2013, Vilnius |
| Company code: | 303005920 |
| The registered address of the Company: | Architektų st. 13, LT-04118 Vilnius, Lithuania |
| The principal place of business: | J. Basanavičiaus st. 44 / Muitinės st. 43, LT-03109, Vilnius, Lithuania |
| Information on bank account: | LT10 2140 0300 0312 9269, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 239 49 00 email – info@manobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Vingio būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 June 1992, Board of Klaipėda City |
| Company code: | 140524990 |
| The registered address of the Company: | I.Simonaitytės st. 29, LT-95131, Klaipėda, Lithuania |
| The principal place of business: | Taikos av. 117, LT-94231, Klaipėda, Lithuania |
| Information on bank account: | LT58 2140 0300 0313 6553, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@vingiobustas.lt |
| Website: | www.vingiobustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Viršuliškių būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 18 June 1992, Board of Vilnius City |
| Company code: | 121446576 |
| The registered address of the Company: | A. J. Povilaičio st. 18, LT-04338 Vilnius, Lithuania |
| The principal place of business: | A. J. Povilaičio st. 18, LT-04338 Vilnius, Lithuania |
| Information on bank account: | LT97 2140 0300 0313 6142, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@virsuliskiubustas.lt |
| Website: | www.virsuliskiubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |

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|---|--|
| Name | UAB Žaidas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 30 July 1992, Board of Alytus town |
| Company code: | I49650823 |
| The registered address of the Company: | Žiburio st. 10-2, LT-63235, Alytus, Lithuania |
| The principal place of business: | Žiburio st. 10-2, LT-63235, Alytus, Lithuania |
| Information on bank account: | LT88 2140 0300 0313 1163, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@zaidas.lt |
| Website: | www.zaidas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Žardės būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 12 June 1992, Board of Klaipėda City |
| Company code: | I40524848 |
| The registered address of the Company: | Taikos av. 117, LT-94231, Klaipėda, Lithuania |
| The principal place of business: | Taikos av. 117, LT-94231, Klaipėda, Lithuania |
| Information on bank account: | LT05 2140 0300 0313 6634, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@zardesbustas.lt |
| Website: | www.zardesbustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

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|---|--|
| Name | UAB Žirmūnų būstas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 9 July 1992 d., Vilnius |
| Company code: | I21483222 |
| The registered address of the Company: | Kalvarijų st. 156, LT- 08207 Vilnius, Lithuania |
| The principal place of business: | Kalvarijų st. 156, LT- 08207 Vilnius, Lithuania |
| Information on bank account: | LT58 2140 0300 0313 6359, Nordea Bank Finland Plc., Lithuanian department |
| Contacts of the Company: | Phone 8 700 55966 e-mail – info@zirmunubustas.lt |
| Website: | www.zirmunubustas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registrų centras” |

Subsidiaries operating in Latvia, Poland, Russia Federation, Spain and Ukraine:

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|---|--|
| Name | Concentra Servicios y Mantenimiento, S.A. |
| Legal form: | Private limited liability company |
| Date and place of registration: | 7 March 2006, Madrid |
| Company code: | A-84659614 |
| The registered address of the Company: | Calle Bahía de Pollensa 13, 28042 Madrid |
| The principal place of business: | Calle Bahía de Pollensa 13, 28042 Madrid |
| Contacts of the Company: | Phone 91 381 92 20, Fax 91 381 78 03 e-mail - flopez@concentra-servicios.es |
| Registration data about the Company stored: | Registro Mercantil de Madrid |

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|---|--|
| Name | SIA Riga City Service |
| Legal form: | Limited liability company |
| Date and place of registration: | 19 April 2006, Register of Enterprises of Republic of Latvia Riga division |
| Company code: | 40003819844 |
| The registered address of the Company: | G. Astras iela 8b, Riga, Latvia |
| The principal place of business: | G. Astras iela 8b, Riga, Latvia |
| Contacts of the Company: | Phone (+371) 67 511 222, Fax (+371) 67 511 223, e-mail – office@rigacs.lv |
| Website: | www.rigacs.lv |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Latvia |

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|---|--|
| Name | City Service Poland Sp .z.o.o |
| Legal form: | Private limited liability company |
| Date and place of registration: | 22 November 2012, Warsaw |
| Company code: | 0000441249 |
| The registered address of the company: | ul. Wolnej Wszechnicy 5, 02-097 Warsaw |
| The principal place of business: | ul. Wolnej Wszechnicy 5, 02-097 Warsaw |
| Registration data about the company stored: | Polish register of enterprises: National Court registre (Krajowy Rejestr Sądowy – KRS) |

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|---|--|
| Name | City Service Polska Sp. Z.O.O |
| Legal form: | Private limited liability company |
| Date and place of registration: | 28 October 2013, Warsaw |
| Company code: | 483372 |
| The registered address of the company: | ul. Wolnej Wszechnicy 5, 02-097, Warsaw |
| The principal place of business: | ul. Wolnej Wszechnicy 5, 02-097, Warsaw |
| Registration data about the company stored: | Polish register of enterprises: National Court registre (Krajowy Rejestr Sądowy – KRS) |

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|---|--|
| Name | INTERBUD MAX SP. Z.O.O |
| Legal form: | Private limited liability company |
| Date and place of registration: | 28 December 2011, Krakow |
| Company code: | 6762449581 |
| The registered address of the company: | ul. Wolnej Wszechnicy 5, 02-097, Warszawa |
| The principal place of business: | ul. Wolnej Wszechnicy 5, 02-097, Warszawa |
| Registration data about the company stored: | Polish register of enterprises: National Court registre (Krajowy Rejestr Sądowy – KRS) |

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|---|---|
| Name | Zespół Zarządców Nieruchomości WAM Sp.z.o.o. |
| Legal form: | Limited liability company |
| Date and place of registration: | 29 September 2004, Polish register of enterprises: National Court registre (Krajowy Rejestr Sądowy – KRS) |
| Company code: | 0000218420 |
| The registered address of the company: | Wolnej Wszechnicy 5, 02-097 Warszawa, Poland |
| The principal place of business: | Wolnej Wszechnicy 5, 02-097 Warszawa, Poland |
| Contacts of the company: | Phone (+48 22) 572 55 70, Fax. (+48 22) 659 27 77, e-mail – biuro@zzn.pl |
| Website: | www.zzn.pl |
| Registration data about the company stored: | Polish register of enterprises: National Court registre (Krajowy Rejestr Sądowy – KRS) |

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|--|-------------------------------------|
| Name | ЗАТ Київ Сіті Сервіс |
| Legal form: | Private limited liability company |
| Date and place of registration: | 7 July 2010, Kiev |
| Company code: | 34576553 |
| The registered address of the company: | 11 Panas Myrniy Street, Kyiv, 01011 |
| The principal place of business: | 11 Panas Myrniy Street, Kyiv, 01011 |

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|---|---|
| Name | ОАО Сити Сервис |
| Legal form: | public company with the limited liability (открытое акционерное общество) |
| Company code: | 780701001 |
| The registered address of the company: | 198260, St. Petersburg, ул. Петергофское шоссе дом 3/2 |
| The principal place of business: | 195197, St. Petersburg, Финляндский пр. 4А, Бизнес-центр “Петровский Форт”, офю 435 |
| Contacts of the company: | Phone (+7 812) 742-19-19, Faksas (+7 812) 742-19-19 e-mail – cityservice@spcs.spb.ru |
| Registration data about the company stored: | St. Petersburg Federal Office, Inter regional inspection No.15 (Межрайонная инспекция Федеральной службы №15 по Санкт-Петербургу) |

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|---|--|
| Name | ЗАО Сити Сервис |
| Legal form: | Private limited liability company (закрытое акционерное общество) |
| Company code: | 780101001 |
| The registered address of the company: | 199397, St. Petersburg, ул. Кораблестроителей, д. 31, корп. 2 |
| The principal place of business: | 199397, St. Petersburg, ул. Кораблестроителей, д. 31, корп. 2 |
| Contacts of the company: | Phone (+7 812) 3525066, Fax (+7 812) 3525742, e-mail – cityservice@bk.ru |
| Registration data about the company stored: | St. Petersburg Federal Office, Inter regional inspection No.15 (Межрайонная инспекция Федеральной службы №15 по Санкт-Петербургу) |

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|---|--|
| Name | ОАО Специализированное ремонтно-наладочное управление |
| Legal form: | public company with the limited liability (открытое акционерное общество) |
| Company code: | 044030791 |
| The registered address of the company: | 195009, St. Petersburg, Бобруйская ул., д.5 |
| The principal place of business: | 195197, St. Petersburg, Кондратьевский пр., д.15, к.3 |
| Contacts of the company: | Phone (+7 812) 542-95-00, Faks.: (+7 812) 542-95-00 e-mail - specgnu@rambler.ru |
| Registration data about the company stored: | St. Petersburg Federal Office, Kalinino regional inspection (Инспекция Федеральной налоговой службы по Калининскому району Санкт-Петербурга) |

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| Name | ООО Жилкомсервис № 3 Фрунзенского района |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 7816451699 |
| The registered address of the company: | 192283, Санкт-Петербург, ул. Купчинская, д. 30, корп.2 |
| The principal place of business: | 192283, Санкт-Петербург, ул. Купчинская, д. 30, корп.2 |
| Contacts of the company: | phone (+7 812) 771-75-52, Fax (+7 812) 7717552 |
| Registration data about the company stored: | St. Petersburg Federal Office, Inter regional inspection No.15 (Межрайонная инспекция Федеральной службы №15 по Санкт-Петербургу) |

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|---|--|
| Name | ООО Чистый дом |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 7804437890 |
| The registered address of the company: | 195197, Санкт-Петербург, Кондратьевский пр., д. 15, к. 3 |
| The principal place of business: | 195197, Санкт-Петербург, Кондратьевский пр., д. 15, к. 3 |
| Contacts of the company: | Phone (+7 812) 4585569, Fax (+7 812) 4585569, |
| Registration data about the company stored: | St. Petersburg Federal Office, Inter regional inspection No.15 (Межрайонная инспекция Федеральной службы №15 по Санкт-Петербургу) |

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|---|--|
| Name | ООО Подъемные механизмы |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 780401001 |
| The registered address of the company: | 195197, Санкт-Петербург, Кондратьевский пр., д. 15, к. 3 |
| The principal place of business: | 195197, Санкт-Петербург, Кондратьевский пр., д. 15, к. 3 |
| Contacts of the company: | Phone (+7 812) 742-19-19, Fax (+7 812) 742-19-19 e-mail – cityservice@spcs.spb.ru |
| Registration data about the company stored: | St. Petersburg Federal Office, Inter regional inspection No.15 (Межрайонная инспекция Федеральной службы №15 по Санкт-Петербургу) |

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| Name | ООО «ПРОМИНТЕР-управление проектами» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635126803 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Пирогова, 15 а |

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| The principal place of business: | 355000, г.Ставрополь, ул.Пирогова, 15 а |
| Contacts of the company: | Phone 8(8652)72-25-44, Fax 8 (8652)55-15-76, e-mail - info.prominter@prominter.net |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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|---|---|
| Name | ООО «Управляющая компания-1» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085410 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Серова,2 |
| The principal place of business: | 355000, г.Ставрополь, ул. Серова 6/1 |
| Contacts of the company: | Phone 8 (8652) 71-84-32, Fax 8 (8652) 71-84-32, e-mail - serova6-1@mail.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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|---|---|
| Name | ООО «Управляющая компания-2» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085427 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Серова,2 |
| The principal place of business: | 355000, г.Ставрополь, ул. Серова 6/1 |
| Contacts of the company: | Phone 8 (8652) 71-84-32, Fax 8 (8652) 71-84-32, e-mail - serova6-1@mail.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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|---|---|
| Name | ООО «Управляющая компания-3» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085434 |
| The registered address of the company: | 355029, г.Ставрополь, ул.Ленина, 450 |
| The principal place of business: | 355029, г.Ставрополь, ул. Краснофлотская, 32 |
| Contacts of the company: | Phone 8 (8652) 35-45-76, Fax 8 (8652) 35-45-76, e-mail - stav5tv@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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|---|---|
| Name | ООО «Управляющая компания-4» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085441 |
| The registered address of the company: | 355029, г.Ставрополь, ул.Ленина,450 |
| The principal place of business: | 355029, г.Ставрополь, ул. Краснофлотская, 32 |
| Contacts of the company: | Phone 8 (8652) 35-45-76, Fax 8 (8652) 35-45-76, e-mail - stav5tv@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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| Name | ООО «Управляющая компания-5» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085635 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Бруснева,2/3а |
| The principal place of business: | 355000, г.Ставрополь, ул.Буйнакского, 39/а |
| Contacts of the company: | Phone 8 (8652) 38-55-41, Fax 8 (8652) 38-55-41, e-mail: yk5stav@yandex.ru |

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|---|---|
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |
| Name | ООО «УК-5» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085635 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Бруснева,2/3а |
| The principal place of business: | 355000, г.Ставрополь, ул. Буйнакского, 39/а |
| Contacts of the company: | Phone 8 (8652) 38-55-41, Fax 8 (8652) 38-55-41, e-mail: yk5stav@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |
| Name | ООО «Жилищная управляющая компания № 6» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2636086896 |
| The registered address of the company: | 355040, г.Ставрополь, ул.Доваторцев, 44/2, |
| The principal place of business: | 355040, г.Ставрополь, ул..50 лет ВЛКСМ,14а |
| Contacts of the company: | Phone 8 (8652) 55-12-18, Fax 8 (8652) 38-55-41, e-mail - yk6stav@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |
| Name | ООО «Управляющая компания-6» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635105070 |
| The registered address of the company: | 355040, г.Ставрополь, ул.50 лет ВЛКСМ,8а/1 |
| The principal place of business: | 355040, г.Ставрополь, ул. 50 лет ВЛКСМ, 14 |
| Contacts of the company: | Phone 8 (8652) 55-12-18, Fax 8 (8652) 38-55-41, e-mail - yk6stav@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |
| Name | ООО «Управляющая компания-6» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635085674 |
| The registered address of the company: | 355040, г.Ставрополь, ул. 50 лет ВЛКСМ,8а/1 |
| The principal place of business: | 355040, г.Ставрополь, ул. 50 лет ВЛКСМ, 14а |
| Contacts of the company: | Phone 8 (8652) 55-12-18, Fax 8 (8652) 38-55-41, e-mail - yk6stav@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |
| Name | ООО «Управляющая компания-8» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635105218 |
| The registered address of the company: | 355040, г.Ставрополь, пр.Ворошилова,1 |
| The principal place of business: | 355040, г.Ставрополь, пр.Ворошилова,1 |
| Contacts of the company: | Phone 8 (8652) 72-63-67, Fax 8 (8652) 72-63-67, e-mail - yk8stav@yandex.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropolis region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

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|---|---|
| Name | ООО «Управляющая компания-10» |
| Legal form: | company with the limited liability (общество с ограниченной ответственностью) |
| Company code: | 2635104119 |
| The registered address of the company: | 355000, г.Ставрополь, ул.Пирогова,18/4, кв.1 |
| The principal place of business: | 355000, г. Ставрополь, ул. 50 лет ВЛКСМ,20Б |
| Contacts of the company: | Phone 8 (8652) 31-53-06, Fax 8 (8652) 31-53-06, e-mail - yk10_4119@rambler.ru |
| Registration data about the company stored: | Federal tax inspection of Stavropol's region industrial district (ИФНС России Ставропольского края по Промышленному району города Ставрополя) |

Companies sold after reporting period:

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| Name | UAB Ecoservice |
| Legal form: | Private limited liability company |
| Date and place of registration: | 6 April 1995 Vilnius |
| Company code: | 123044722 |
| The registered address of the Company: | Gariūnų st. 71, LT-02242, Vilnius, Lithuania |
| The principal place of business: | Jočionių st. 13, LT-02300, Vilnius, Lithuania |
| Information on bank account: | LT88 4010 0424 0120 4310, AB bankas „DnB“ |
| Contacts of the Company: | Phone (+370 5) 2649251, fax (+370 5) 2649259, e-mail – ecoservice@ecoservice.lt |
| Website: | www.ecoservice.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |
| Name | UAB Specialus autotransportas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 16 November 1990, Klaipėda |
| Company code: | 140026178 |
| The registered address of the Company: | Taikos st. 13, LT-93012 Neringa, Lithuania |
| The principal place of business: | Tilžės st. 60, LT-91108, Klaipėda, Lithuania |
| Information on bank account: | LT86 7300 0100 0231 5062, „Swedbank“, AB |
| Contacts of the Company: | Phone (+370 46) 383 473, fax (+370 46) 310 170, e-mail – info@specauto.lt |
| Website: | www.specauto.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |
| Name | UAB Komunalinių įmonių kombinatas |
| Legal form: | Private limited liability company |
| Date and place of registration: | 19 February 1992, Trakai |
| Company code: | 181212948 |
| The registered address of the Company: | Gedimino st. 34, LT- 21118 Trakai, Lithuania |
| The principal place of business: | Gariūnų st. 71, LT-02300, Vilnius, Lithuania |
| Information on bank account: | LT33 7300 0100 9023 7398, AB „Swedbank“ |
| Contacts of the Company: | Phone (+370 528) 55395, fax (+370 528) 55395, e-mail – trakai@ecoservice.lt |
| Website: | www.trakukikas.lt |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |
| Name | UAB Pagėgių savivaldybės komunalinis ūkis |
| Legal form: | Private limited liability company |
| Date and place of registration: | 23 May, 2006 Pagėgiai |
| Company code: | 300570583 |
| The registered address of the Company: | Vilniaus st. 16A, Pagėgiai, Lithuania |
| The principal place of business: | Vilniaus g. 16A, Pagėgiai, Lithuania |
| Information on bank account: | A/s Nr. a/s LT43 7300 0100 0259 6069, „Swedbank“, AB, banko kodas 73000 |
| Registration data about the Company stored: | Register of Legal Entities of Republic of Lithuania, VĮ “Registru centras” |



ANNEX I

TO AB CITY SERVICE CONSOLIDATED ANNUAL REPORT FOR YEAR 2013

AB CITY SERVICE disclosure on compliance with the governance code for the companies listed on nasdaq omx Vilnius in 2013

AB City Service, following Article 21 paragraph 3 of the Law on Securities of the Republic of Lithuania and item 24.5 of the Listing Rules of AB NASDAQ OMX Vilnius, discloses its compliance with the Corporate Governance Code, for the Companies Listed on NASDAQ OMX Vilnius, and its specific provisions. In the event of non-compliance with the Code or with certain provisions thereof, it must be specified which provisions are not complied with and the reasons of non-compliance.

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|---|---------------------------|--|
| Principle I: Basic Provisions | | |
| The overriding objective of a company should be to operate in common interests of all the shareholders by optimizing over time shareholder value. | | |
| I.1. A company should adopt and make public the company's development strategy and objectives by clearly declaring how the company intends to meet the interests of its shareholders and optimize shareholder value. | Yes | Main trends and objectives of development and of the Company were publicly announced and emphasized in 2011 and 2012 annual reports. The trends of development of the Company are also disclosed by the essential events and reports to investors about the activities of the Company announced by the Company, periodical reports, communications presented in the statements of the managers of the Company in the press. |
| I.2. All management bodies of a company should act in furtherance of the declared strategic objectives in view of the need to optimize shareholder value. | Yes | The Board of the Company has formed the long-term and short-term strategic objectives of the development of the activities of the Company. The Management of the Company, managers of respective fields make every effort for the implementation of these objectives – the structure of Company and divisions of the companies of the group is optimized, the qualification of responsible persons and specialists is raised. |
| I.3. A company's supervisory and management bodies should act in close co-operation in order to attain maximum benefit for the company and its shareholders. | Yes | The Board is formed in the Company, which represents the interests of shareholders of the Company. The Board of the Company takes the strategic decisions, adopts the strategy of activities of the Company, annual budget, etc. The decisions adopted by the Board shall be implemented by the managing bodies of the Company. The Board of the Company also performs the maintenance of the implementation of the above-mentioned strategic decisions. The Board representing the shareholders' interests holds sessions according to the need and continuously maintains the direct contact with the managing bodies of the Company. |
| I.4. A company's supervisory and management bodies should ensure that the rights and interests of persons other than the company's shareholders (e.g. employees, creditors, suppliers, clients, local community), participating in or connected with the company's operation, are duly respected. | Yes | The managing bodies of the Company seek, in their activities, to ensure the interests of all persons related to the activities of the Company. The Management of the Company as well as the managers of separate fields give much time to communication with clients, suppliers, separate owners (residents) of the blocks of flats, in order to find the most optimum solutions. The particularity of activities of the Company determines that the clients, local community are periodically informed about the activities of the Company, the issues important to the community, being dealt with. The Company follows the obligations undertaken and set out in the legal acts and it helps to maintain the long-term relationships with its business partners, ensure the long-term development of activities of the Company. The employees of the Company are continuously informed by the Management and managers of separate fields about the news in the activities of the Company, internal changes. The events are organized for the employees, the employees' opinion surveys are conducted, the motivational system is continuously improved. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|---|---------------------------|--|
| Principle II: The corporate governance framework | | |
| The corporate governance framework should ensure the strategic guidance of the company, the effective oversight of the company's management bodies, an appropriate balance and distribution of functions between the company's bodies, protection of the shareholders' interests. | | |
| 2.1. Besides obligatory bodies provided for in the Law on Companies of the Republic of Lithuania – a general shareholders' meeting and the chief executive officer, it is recommended that a company should set up both a collegial supervisory body and a collegial management body. The setting up of collegial bodies for supervision and management facilitates clear separation of management and supervisory functions in the company, accountability and control on the part of the chief executive officer, which, in its turn, facilitate a more efficient and transparent management process. | No | There is one collegiate managing body in the Company – Board of 4 (four) members. The Supervisory Board is not formed. |
| 2.2. A collegial management body is responsible for the strategic management of the company and performs other key functions of corporate governance. A collegial supervisory body is responsible for the effective supervision of the company's management bodies. | Yes | The Board is responsible for strategic management of the Company. The Supervisory Board is not formed. |
| 2.3. Where a company chooses to form only one collegial body, it is recommended that it should be a supervisory body, i.e. the supervisory board. In such a case, the supervisory board is responsible for the effective monitoring of the functions performed by the company's chief executive officer. | Not applicable | In this period of activities of the Company, the Board is, beside its functions of strategic management, able to properly perform the supervision of implementation of adopted strategic decisions as well as the control of management of the Company; therefore, there is no objective need for forming the Supervisory Board. The Supervisory Board may be formed in the future, if needed. |
| 2.4. The collegial supervisory body to be elected by the general shareholders' meeting should be set up and should act in the manner defined in Principles III and IV. Where a company should decide not to set up a collegial supervisory body but rather a collegial management body, i.e. the board, Principles III and IV should apply to the board as long as that does not contradict the essence and purpose of this body. 1 | Yes | The order stipulated in III and IV principles is currently followed. The essential requirements provided for in the principles are not violated. |
| 2.5. Company's management and supervisory bodies should comprise such number of board (executive directors) and supervisory (non-executive directors) board members that no individual or small group of individuals can dominate decision-making on the part of these bodies. 2 | No | The Board of the Company is formed from 4 (four) members. The Board adopts the decisions with a majority vote; therefore, the votes of two members of the Board import on, whether the certain decisions will be adopted, or not. |
| 2.6. Non-executive directors or members of the supervisory board should be appointed for specified terms subject to individual re-election, at maximum intervals provided for in the Lithuanian legislation with a view to ensuring necessary development of professional experience and sufficiently frequent reconfirmation of their status. A possibility to remove them should also be stipulated however this procedure should not be easier than the removal procedure for an executive director or a member of the management board. | Not applicable | The Supervisory Board is not formed in the Company. |
| 2.7. Chairman of the collegial body elected by the general shareholders' meeting may be a person whose current or past office constitutes no obstacle to conduct independent and impartial supervision. Where a company should decide not to set up a supervisory board but rather the board, it is recommended that the chairman of the board and chief executive officer of the company should be a different person. Former company's chief executive officer should not be immediately nominated as the chairman of the collegial body elected by the general shareholders' meeting. When a company chooses to departure from these recommendations, it should furnish information on the measures it has taken to ensure impartiality of the supervision. | Yes | The Chairman of the Board of the Company and the head of the Company – General Manager are different persons. The Chairman of the Board of the Company has not been the head of the Company. The Chairman of the Board of the Company is not related to the daily activities of the Company. |
| Principle III: The order of the formation of a collegial body to be elected by a general shareholders' meeting | | |
| The order of the formation a collegial body to be elected by a general shareholders' meeting should ensure representation of minority shareholders, accountability of this body to the shareholders and objective monitoring of the company's operation and its management bodies. 3 | | |
| 3.1. The mechanism of the formation of a collegial body to be elected by a general shareholders' meeting (hereinafter in this Principle referred to as the 'collegial body') should ensure objective and fair monitoring of the company's management bodies as well as representation of minority shareholders. | Yes | The mechanism of formation of the Board, that meets the requirements of the Law on Companies of the Republic of Lithuania, ensures the objective supervision of managing bodies. |
| 3.2. Names and surnames of the candidates to become members of a collegial body, information about their education, qualification, professional background, positions taken and potential conflicts of interest should be disclosed early enough before the general shareholders' meeting so that the shareholders would have sufficient time to make an informed voting decision. All factors affecting the candidate's independence, the sample list of which is set out in Recommendation 3.7, should be also disclosed. The collegial body should also be informed on any subsequent changes in the provided information. The collegial body should, on yearly basis, collect data provided in this item on its members and disclose this in the company's annual report. | Not applicable | The main shareholder of the Company, who delegated his members to the Board, ensures that the members have the competence and experience necessary for their work. Information about Company's Board member's education and work experience is disclosed in the Company's interim information and annual reports. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|---|---------------------------|---|
| 3.3. Should a person be nominated for members of a collegial body, such nomination should be followed by the disclosure of information on candidate's particular competences relevant to his/her service on the collegial body. In order shareholders and investors are able to ascertain whether member's competence is further relevant, the collegial body should, in its annual report, disclose the information on its composition and particular competences of individual members which are relevant to their service on the collegial body. | Not applicable | Detail information is provided in Clause 3.2. |
| 3.4. In order to maintain a proper balance in terms of the current qualifications possessed by its members, the desired composition of the collegial body shall be determined with regard to the company's structure and activities, and have this periodically evaluated. The collegial body should ensure that it is composed of members who, as a whole, have the required diversity of knowledge, judgment and experience to complete their tasks properly. The members of the audit committee, collectively, should have a recent knowledge and relevant experience in the fields of finance, accounting and/or audit for the stock exchange listed companies. At least one of the members of the remuneration committee should have knowledge of and experience in the field of remuneration policy. For more than a year the Seimas of the Republic of Lithuania is considering various amendments of the Civil code that are related to the apartment building regulation. | Yes | The composition of the Board of the Company and the number of members meets the scopes of activities of the Company and the size of the existing structure. The members of the Board of the Company and the members of the Audit Committee of the Company have sufficient experience in the fields, where the Company performs its main activities; also, all members have versatile knowledge in the fields of finance, economy, investment management, management, maintenance of technologies and engineering systems, keep trace of innovations in these fields. |
| 3.5. All new members of the collegial body should be offered a tailored program focused on introducing a member with his/her duties, corporate organization and activities. The collegial body should conduct an annual review to identify fields where its members need to update their skills and knowledge. | Not applicable | No event occurred in the Company, with the member of the Board becoming the person not familiar with the activities, structure as well as strategic objectives of the Company. Skills as well as knowledge of the members of the Board are continuously updated and enhanced, with the members performing their functions in the Board. |
| 3.6. In order to ensure that all material conflicts of interest related with a member of the collegial body are resolved properly, the collegial body should comprise a sufficient ⁴ number of independent ⁵ members. | No | The issue on the independent members and their sufficient number in the collegiate managing body maybe discussed in the future. |
| 3.7. A member of the collegial body should be considered to be independent only if he is free of any business, family or other relationship with the company, its controlling shareholder or the management of either, that creates a conflict of interest such as to impair his judgment. Since all cases when member of the collegial body is likely to become dependant are impossible to list, moreover, relationships and circumstances associated with the determination of independence may vary amongst companies and the best practices of solving this problem are yet to evolve in the course of time, assessment of independence of a member of the collegial body should be based on the contents of the relationship and circumstances rather than their form. The key criteria for identifying whether a member of the collegial body can be considered to be independent are the following: 1. He/she is not an executive director or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) of the company or any associated company and has not been such during the last five years; 2. He/she is not an employee of the company or some any company and has not been such during the last three years, except for cases when a member of the collegial body does not belong to the senior management and was elected to the collegial body as a representative of the employees; 3. He/she is not receiving or has been not receiving significant additional remuneration from the company or associated company other than remuneration for the office in the collegial body. Such additional remuneration includes participation in share options or some other performance based pay systems; it does not include compensation payments for the previous office in the company (provided that such payment is no way related with later position) as per pension plans (inclusive of deferred compensations); 4. He/she is not a controlling shareholder or representative of such shareholder (control as defined in the Council Directive 83/349/EEC Article I Part I); 5. He/she does not have and did not have any material business relations with the company or associated company within the past year directly or as a partner, shareholder, director or superior employee of the subject having such relationship. A subject is considered to have business relations when it is a major supplier or service provider (inclusive of financial, legal, counseling and consulting services), major client or organization receiving significant payments from the company or its group; 6. He/she is not and has not been, during the last three years, partner or employee of the current or former external audit company of the company or associated company; 7. He/she is not an executive director or member of the board in some other company where executive director of the company or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) is non-executive director or member of the supervisory board, he/she may not also have any other material relationships with executive directors of the company that arise from their participation in activities of other companies or bodies; | Not applicable | According to the comment of Clause 3.6., it is still not relevant. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|--|---------------------------|---|
| 8. He/she has not been in the position of a member of the collegial body for over than 12 years; 9. He/she is not a close relative to an executive director or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) or to any person listed in above items 1 to 8. Close relative is considered to be a spouse (common-law spouse), children and parents. | | |
| 3.8. The determination of what constitutes independence is fundamentally an issue for the collegial body itself to determine. The collegial body may decide that, despite a particular member meets all the criteria of independence laid down in this Code, he cannot be considered independent due to special personal or company-related circumstances. | Not applicable | According to the comment of Clause 3.6., it is still not relevant. |
| 3.9. Necessary information on conclusions the collegial body has come to in its determination of whether a particular member of the body should be considered to be independent should be disclosed. When a person is nominated to become a member of the collegial body, the company should disclose whether it considers the person to be independent. When a particular member of the collegial body does not meet one or more criteria of independence set out in this Code, the company should disclose its reasons for nevertheless considering the member to be independent. In addition, the company should annually disclose which members of the collegial body it considers to be independent. | Not applicable | According to the comment of Clause 3.6., it is still not relevant. |
| 3.10. When one or more criteria of independence set out in this Code has not been met throughout the year, the company should disclose its reasons for considering a particular member of the collegial body to be independent. To ensure accuracy of the information disclosed in relation with the independence of the members of the collegial body, the company should require independent members to have their independence periodically re-confirmed. | Not applicable | According to the comment of Clause 3.6., it is still not relevant. |
| 3.11. In order to remunerate members of a collegial body for their work and participation in the meetings of the collegial body, they may be remunerated from the company's funds ⁶ . The general shareholders' meeting should approve the amount of such remuneration. | Not applicable | According to the comment of Clause 3.6., it is still not relevant. |
| Principle IV: The duties and liabilities of a collegial body elected by the general shareholders' meeting | | |
| The corporate governance framework should ensure proper and effective functioning of the collegial body elected by the general shareholders' meeting, and the powers granted to the collegial body should ensure effective monitoring ⁷ of the company's management bodies and protection of interests of all the company's shareholders. | | |
| 4.1. The collegial body elected by the general shareholders' meeting (hereinafter in this Principle referred to as the 'collegial body') should ensure integrity and transparency of the company's financial statements and the control system. The collegial body should issue recommendations to the company's management bodies and monitor and control the company's management performance. ⁸ | Yes | <p>The member of the Board of the Company, who is responsible for the finance supervision of the Company, continuously maintains the contact and regularly meets with the Chief Accountant of the Company to discuss the financial state of the Company as well as the last occurred essential financial changes, if any.</p> <p>The Chairman of the Board of the Company continuously maintains the contact and regularly meets with the General Director of the Company to discuss the changes occurred or occurring in the activities of the Company, essential issues of organization of activities, development of activities of the Company.</p> <p>The Board of the Company analyzes and assesses the material about the activities and finance of the Company, received from the General Manager as well as Chief Accountant of the Company, if necessary, gives recommendations and suggestions.</p> |
| 4.2. Members of the collegial body should act in good faith, with care and responsibility for the benefit and in the interests of the company and its shareholders with due regard to the interests of employees and public welfare. Independent members of the collegial body should (a) under all circumstances maintain independence of their analysis, decision-making and actions (b) do not seek and accept any unjustified privileges that might compromise their independence, and (c) clearly express their objections should a member consider that decision of the collegial body is against the interests of the company. Should a collegial body have passed decisions independent member has serious doubts about, the member should make adequate conclusions. Should an independent member resign from his office, he should explain the reasons in a letter addressed to the collegial body or audit committee and, if necessary, respective company-not-pertaining body (institution). | Yes | The Members of the Board of the Company act responsibly as well in goodwill in favour of the Company as well as shareholders, seek to retain their independence in adopting the decisions and taking into account the interests of the third persons. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|---|---------------------------|--|
| 4.3. Each member should devote sufficient time and attention to perform his duties as a member of the collegial body. Each member of the collegial body should limit other professional obligations of his (in particular any directorships held in other companies) in such a manner they do not interfere with proper performance of duties of a member of the collegial body. In the event a member of the collegial body should be present in less than a half ⁹ of the meetings of the collegial body throughout the financial year of the company, shareholders of the company should be notified. | Yes | <p>The members of the Board of the Company, each individually and all collectively, pay sufficient time and attention to have the function attributed to the competence of the Board duly performed.</p> <p>The members of the Board take part in the sessions, the time of which is agreed among the members so that all members of the Board could take part in the session.</p> |
| 4.4. Where decisions of a collegial body may have a different effect on the company's shareholders, the collegial body should treat all shareholders impartially and fairly. It should ensure that shareholders are properly informed on the company's affairs, strategies, risk management and resolution of conflicts of interest. The company should have a clearly established role of members of the collegial body when communicating with and committing to shareholders. | Yes | <p>The Board of the Company seeks, in its work, to conduct in good faith and impartially with all shareholders of the Company, and according to the data available in the Company, there has been no case, so far, that it were vice versa. The Chairman of the Board of the Company is, by adjusting as well as coordinating the interactions with the General Manager of the Company, obliged and authorized to, in the name of the Board, communicate with the shareholders, inform the shareholders about the activities, strategy, other essential matters of the Company; also to give official binding clarifications.</p> |
| 4.5. It is recommended that transactions (except insignificant ones due to their low value or concluded when carrying out routine operations in the company under usual conditions), concluded between the company and its shareholders, members of the supervisory or managing bodies or other natural or legal persons that exert or may exert influence on the company's management should be subject to approval of the collegial body. The decision concerning approval of such transactions should be deemed adopted only provided the majority of the independent members of the collegial body voted for such a decision. | Yes | <p>All transactions specified in this recommendation, if they are not insignificant due to the low value, are concluded upon the decisions of the Board which may be adopted only in case of the required quorum and majority and following the provisions of the Company's Articles of Association that complies with the Law on Companies of the Republic of Lithuania.</p> |
| 4.6. The collegial body should be independent in passing decisions that are significant for the company's operations and strategy. Taken separately, the collegial body should be independent of the company's management bodies ¹⁰ . Members of the collegial body should act and pass decisions without an outside influence from the persons who have elected it. Companies should ensure that the collegial body and its committees are provided with sufficient administrative and financial resources to discharge their duties, including the right to obtain, in particular from employees of the company, all the necessary information or to seek independent legal, accounting or any other advice on issues pertaining to the competence of the collegial body and its committees. When using the services of a consultant with a view to obtaining information on market standards for remuneration systems, the remuneration committee should ensure that the consultant concerned does not at the same time advise the human resources department, executive directors or collegial management organs of the company concerned. | Yes | <p>The Board of the Company adopts the decisions, following only the interests of the Company; therefore, the independence of the members in adopting the decisions significant to the activities and strategy of the Company, shall be assessed according to the interests of the Company and its shareholders.</p> <p>The members of the Board are provided with all possibilities and they have the right to all resources necessary to duly perform the obligations, including the possibilities to apply to the independent external legal, accounting or other specialists. The General Manager of the Company ensured that the managers or employees of the separate fields of the Company provide directly the Board or through the General Manager with the required information to the members of the Board, so that they could duly perform their functions and deal with the issues attributed to their competence</p> |
| 4.7. Activities of the collegial body should be organized in a manner that independent members of the collegial body could have major influence in relevant areas where chances of occurrence of conflicts of interest are very high. Such areas to be considered as highly relevant are issues of nomination of company's directors, determination of directors' remuneration and control and assessment of company's audit. Therefore when the mentioned issues are attributable to the competence of the collegial body, it is recommended that the collegial body should establish nomination, remuneration, and audit committees ¹¹ . Companies should ensure that the functions attributable to the nomination, remuneration, and audit committees are carried out. However they may decide to merge these functions and set up less than three committees. In such case a company should explain in detail reasons behind the selection of alternative approach and how the selected approach complies with the objectives set forth for the three different committees. Should the collegial body of the company comprise small number of members, the functions assigned to the three committees may be performed by the collegial body itself, provided that it meets composition requirements advocated for the committees and that adequate information is provided in this respect. In such case provisions of this Code relating to the committees of the collegial body (in particular with respect to their role, operation, and transparency) should apply, where relevant, to the collegial body as a whole. | Yes | <p>The recommendation is implemented partly. The Audit Committee was established by implementing the decision adopted in the General Meeting of Shareholders on 30 April 2009. The Audit Committee was established in order to comply with the requirements of the Law on Audit and to this Code.</p> <p>According to the existing scopes of the activities of the Company, results as well as objective needs, and to the fact that the Board of the Company consists of 4 (four) members, the Company is not in need of the establishment other committees, but the establishment of nomination and remuneration committees shall be considered in the future.</p> |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
|--|---------------------------|--|
| 4.8. The key objective of the committees is to increase efficiency of the activities of the collegial body by ensuring that decisions are based on due consideration, and to help organize its work with a view to ensuring that the decisions it takes are free of material conflicts of interest. Committees should exercise independent judgement and integrity when exercising its functions as well as present the collegial body with recommendations concerning the decisions of the collegial body. Nevertheless the final decision shall be adopted by the collegial body. The recommendation on creation of committees is not intended, in principle, to constrict the competence of the collegial body or to remove the matters considered from the purview of the collegial body itself, which remains fully responsible for the decisions taken in its field of competence. | Yes | The Audit Committee operates in accordance with the Regulations approved by the General Meeting of Shareholders of the Company. The Audit Committee in accordance with the need provides the Company's Board with recommendations. |
| 4.9. Committees established by the collegial body should normally be composed of at least three members. In companies with small number of members of the collegial body, they could exceptionally be composed of two members. Majority of the members of each committee should be constituted from independent members of the collegial body. In cases when the company chooses not to set up a supervisory board, remuneration and audit committees should be entirely comprised of non-executive directors. Chairmanship and membership of the committees should be decided with due regard to the need to ensure that committee membership is refreshed and that undue reliance is not placed on particular individuals. | Yes | The Audit Committee consists of three members elected for the term of office of four years. One of the members is independent. The composition and the term of office of the Audit Committee is approved by the General Meeting of Shareholders. Audit Committee composition and their terms ensure the nature of aims and objectives of the Company and its shareholders. |
| 4.10. Authority of each of the committees should be determined by the collegial body. Committees should perform their duties in line with authority delegated to them and inform the collegial body on their activities and performance on regular basis. Authority of every committee stipulating the role and rights and duties of the committee should be made public at least once a year (as part of the information disclosed by the company annually on its corporate governance structures and practices). Companies should also make public annually a statement by existing committees on their composition, number of meetings and attendance over the year, and their main activities. Audit committee should confirm that it is satisfied with the independence of the audit process and describe briefly the actions it has taken to reach this conclusion. | Yes | Under the regulations of the Audit Committee of the Company the Audit Committee presents the report about its activity to the Board of the Company no less than one time per year. |
| 4.11. In order to ensure independence and impartiality of the committees, members of the collegial body that are not members of the committee should commonly have a right to participate in the meetings of the committee only if invited by the committee. A committee may invite or demand participation in the meeting of particular officers or experts. Chairman of each of the committees should have a possibility to maintain direct communication with the shareholders. Events when such are to be performed should be specified in the regulations for committee activities. | Yes | The regulations of the Company's Audit Committee shall grant the right for the Audit Committee members to convene to the Audit Committee meetings the Board members and the other employees of the Company. |
| 4.12. Nomination Committee. 4.12.1. Key functions of the nomination committee should be the following: 1) Identify and recommend, for the approval of the collegial body, candidates to fill board vacancies. The nomination committee should evaluate the balance of skills, knowledge and experience on the management body, prepare a description of the roles and capabilities required to assume a particular office, and assess the time commitment expected. Nomination committee can also consider candidates to members of the collegial body delegated by the shareholders of the company; 2) Assess on regular basis the structure, size, composition and performance of the supervisory and management bodies, and make recommendations to the collegial body regarding the means of achieving necessary changes; 3) Assess on regular basis the skills, knowledge and experience of individual directors and report on this to the collegial body; 4) Properly consider issues related to succession planning; 5) Review the policy of the management bodies for selection and appointment of senior management. 4.12.2. Nomination committee should consider proposals by other parties, including management and shareholders. When dealing with issues related to executive directors or members of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) and senior management, chief executive officer of the company should be consulted by, and entitled to submit proposals to the nomination committee. | Not applicable | The appointment committee was not formed according to the circumstances set out in Clause 4.7. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| <p>4.13. Remuneration Committee.</p> <p>4.13.1. Key functions of the remuneration committee should be the following:</p> <p>1) Make proposals, for the approval of the collegial body, on the remuneration policy for members of management bodies and executive directors. Such policy should address all forms of compensation, including the fixed remuneration, performance-based remuneration schemes, pension arrangements, and termination payments. Proposals considering performance-based remuneration schemes should be accompanied with recommendations on the related objectives and evaluation criteria, with a view to properly aligning the pay of executive director and members of the management bodies with the long-term interests of the shareholders and the objectives set by the collegial body;</p> <p>2) Make proposals to the collegial body on the individual remuneration for executive directors and member of management bodies in order their remunerations are consistent with company's remuneration policy and the evaluation of the performance of these persons concerned. In doing so, the committee should be properly informed on the total compensation obtained by executive directors and members of the management bodies from the affiliated companies;</p> <p>3) Ensure that remuneration of individual executive directors or members of management body is proportionate to the remuneration of other executive directors or members of management body and other staff members of the company;</p> <p>4) Periodically review the remuneration policy for executive directors or members of management body, including the policy regarding share-based remuneration, and its implementation;</p> <p>5) Make proposals to the collegial body on suitable forms of contracts for executive directors and members of the management bodies;</p> <p>6) Assist the collegial body in overseeing how the company complies with applicable provisions regarding the remuneration-related information disclosure (in particular the remuneration policy applied and individual remuneration of directors);</p> <p>7) Make general recommendations to the executive directors and members of the management bodies on the level and structure of remuneration for senior management (as defined by the collegial body) with regard to the respective information provided by the executive directors and members of the management bodies.</p> <p>4.13.2. With respect to stock options and other share-based incentives which may be granted to directors or other employees, the committee should:</p> <p>1) Consider general policy regarding the granting of the above mentioned schemes, in particular stock options, and make any related proposals to the collegial body;</p> <p>2) Examine the related information that is given in the company's annual report and documents intended for the use during the shareholders meeting;</p> <p>3) Make proposals to the collegial body regarding the choice between granting options to subscribe shares or granting options to purchase shares, specifying the reasons for its choice as well as the consequences that this choice has.</p> <p>4.13.3. Upon resolution of the issues attributable to the competence of the remuneration committee, the committee should at least address the chairman of the collegial body and/or chief executive officer of the company for their opinion on the remuneration of other executive directors or members of the management bodies.</p> | Not applicable | The salary committee was not formed according to the circumstances set out in Clause 4.7. |
| <p>4.14. Audit Committee.</p> <p>4.14.1. Key functions of the audit committee should be the following:</p> <ul style="list-style-type: none"> • Observe the integrity of the financial information provided by the company, in particular by reviewing the relevance and consistency of the accounting methods used by the company and its group (including the criteria for the consolidation of the accounts of companies in the group); • At least once a year review the systems of internal control and risk management to ensure that the key risks (inclusive of the risks in relation with compliance with existing laws and regulations) are properly identified, managed and reflected in the information provided; • Ensure the efficiency of the internal audit function, among other things, by making recommendations on the selection, appointment, reappointment and removal of the head of the internal audit department and on the budget of the department, and by monitoring the responsiveness of the management to its findings and recommendations. Should there be no internal audit authority in the company, the need for one should be reviewed at least annually; • Make recommendations to the collegial body related with selection, appointment, reappointment and removal of the external auditor (to be done by the general shareholders' meeting) and with the terms and conditions of his engagement. The committee should investigate situations that lead to a resignation of the audit company or auditor and make recommendations on required actions in such situations; | Yes | <p>The Company has the Audit Committee in place. The composition and Regulations of the Audit Committee were approved in the General Meeting of Shareholders on 30 April 2009. The Audit Committee consists of three members elected for the term of office of four years. One of the members is independent.</p> <p>The Audit Committee was established under the requirements for Audit Committees approved on 13 August, 2008 by the Securities Commission of Lithuanian Republic.</p> <p>In accordance with Article 52(3) of the Law on Audit, the functions of the Company's Audit Committee are as follows:</p> <ol style="list-style-type: none"> 1) to monitor the process of drawing up financial statement; 2) to monitor the effectiveness of the systems of corporate internal control, risk management and internal audit, if any; 3) to monitor the process of carrying out audit; |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| <ul style="list-style-type: none"> • Monitor independence and impartiality of the external auditor; in particular by reviewing the audit company's compliance with applicable guidance relating to the rotation of audit partners, the level of fees paid by the company, and similar issues. In order to prevent occurrence of material conflicts of interest, the committee, based on the auditor's disclosed inter alia data on all remunerations paid by the company to the auditor and network, should at all times monitor nature and extent of the non-audit services. Having regard to the principals and guidelines established in the 16 May 2002 Commission Recommendation 2002/590/EC, the committee should determine and apply a formal policy establishing types of non-audit services that are (a) excluded, (b) permissible only after review by the committee, and (c) permissible without referral to the committee; • Review efficiency of the external audit process and responsiveness of management to recommendations made in the external auditor's management letter. <p>4.14.2. All members of the committee should be furnished with complete information on particulars of accounting, financial and other operations of the company. Company's management should inform the audit committee of the methods used to account for significant and unusual transactions where the accounting treatment may be open to different approaches. In such case a special consideration should be given to company's operations in offshore centers and/or activities carried out through special purpose vehicles (organizations) and justification of such operations.</p> <p>4.14.3. The audit committee should decide whether participation of the chairman of the collegial body, chief executive officer of the company, chief financial officer (or superior employees in charge of finances, treasury and accounting), or internal and external auditors in the meetings of the committee is required (if required, when). The committee should be entitled, when needed, to meet with any relevant person without executive directors and members of the management bodies present.</p> <p>4.14.4. Internal and external auditors should be secured with not only effective working relationship with management, but also with free access to the collegial body. For this purpose the audit committee should act as the principal contact person for the internal and external auditors.</p> <p>4.14.5. The audit committee should be informed of the internal auditor's work program, and should be furnished with internal audit's reports or periodic summaries. The audit committee should also be informed of the work program of the external auditor and should be furnished with report disclosing all relationships between the independent auditor and the company and its group. The committee should be timely furnished information on all issues arising from the audit.</p> <p>4.14.6. The audit committee should examine whether the company is following applicable provisions regarding the possibility for employees to report alleged significant irregularities in the company, by way of complaints or through anonymous submissions (normally to an independent member of the collegial body), and should ensure that there is a procedure established for proportionate and independent investigation of these issues and for appropriate follow-up action.</p> <p>4.14.7. The audit committee should report on its activities to the collegial body at least once in every six months, at the time the yearly and half-yearly statements are approved.</p> | | <p>4) to monitor how the auditor and the audit firm adhere to the principles of independence and objectivity.</p> <p>The principal objective of the Audit Committee is to generate higher added value to the Company. With a view to achieving the set objective, the Audit Committee operates in accordance with the Regulations approved by the General Meeting of Shareholders of the Company. The Audit Committee follows in its activities the requirements of effective legal acts and seeks overall implementation of the recommendations of this Code.</p> |
| <p>4.15. Every year the collegial body should conduct the assessment of its activities. The assessment should include evaluation of collegial body's structure, work organization and ability to act as a group, evaluation of each of the collegial body member's and committee's competence and work efficiency and assessment whether the collegial body has achieved its objectives. The collegial body should, at least once a year, make public (as part of the information the company annually discloses on its management structures and practices) respective information on its internal organization and working procedures, and specify what material changes were made as a result of the assessment of the collegial body of its own activities.</p> | No | <p>The practice has not so far being formed in the Company for the Board of the Company to perform the assessment of its activities as well as to separately inform the shareholders about it, as the controlling shareholder, by appointing the members of the Board, already knows the experience, competence and determination of each member to act only for the interests of the Company.</p> |
| <p>Principle V: The working procedure of the company's collegial bodies</p> <p>The working procedure of supervisory and management bodies established in the company should ensure efficient operation of these bodies and decision-making and encourage active co-operation between the company's bodies.</p> | | |
| <p>5.1. The company's supervisory and management bodies (hereinafter in this Principle the concept 'collegial bodies' covers both the collegial bodies of supervision and the collegial bodies of management) should be chaired by chairpersons of these bodies. The chairperson of a collegial body is responsible for proper convocation of the collegial body meetings. The chairperson should ensure that information about the meeting being convened and its agenda are communicated to all members of the body. The chairperson of a collegial body should ensure appropriate conducting of the meetings of the collegial body. The chairperson should ensure order and working atmosphere during the meeting.</p> | Yes | <p>The Company implements this recommendation in a full scope. The Board of the Company is both de jure and de facto managed by the Chairman of the Board. Following the work procedure of the Board, the Chairman convenes the sessions of the Board, organized the work of the Board, has, without the separate decision of the members, the right to chair in the sessions of the Board; also, have other authorities set out in the Company's Articles of Association, work regulation of the Board and/or separately mentioned in the separate clauses of this report.</p> |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| 5.2. It is recommended that meetings of the company's collegial bodies should be carried out according to the schedule approved in advance at certain intervals of time. Each company is free to decide how often to convene meetings of the collegial bodies, but it is recommended that these meetings should be convened at such intervals, which would guarantee an interrupted resolution of the essential corporate governance issues. Meetings of the company's supervisory board should be convened at least once in a quarter, and the company's board should meet at least once a month. ¹² | Yes | The sessions of the Board of the Company are arranged in a respective periodicity, although no schedule confirmed in advance, with a provision of specific dates. It is actually held not rarer than twice per calendar month. The continuous dealing with the essential issues on the management of the Company is ensured not only by the regular sessions of the Board; but, also by the work of the separate members of the Board in the field attributed to them, in receiving and analyzing the information important for the activities of the Company, preparing for the sessions of the Board. |
| 5.3. Members of a collegial body should be notified about the meeting being convened in advance in order to allow sufficient time for proper preparation for the issues on the agenda of the meeting and to ensure fruitful discussion and adoption of appropriate decisions. Alongside with the notice about the meeting being convened, all the documents relevant to the issues on the agenda of the meeting should be submitted to the members of the collegial body. The agenda of the meeting should not be changed or supplemented during the meeting, unless all members of the collegial body are present or certain issues of great importance to the company require immediate resolution. | Yes | The work procedure of the Board of the Company ensures the compliance with this recommendation. All members of the Board take part in most sessions. |
| 5.4. In order to co-ordinate operation of the company's collegial bodies and ensure effective decision-making process, chairpersons of the company's collegial bodies of supervision and management should closely co-operate by co-ordinating dates of the meetings, their agendas and resolving other issues of corporate governance. Members of the company's board should be free to attend meetings of the company's supervisory board, especially where issues concerning removal of the board members, their liability or remuneration are discussed. | Yes | Session dates of the Board and Audit Committee are organised in order not to make obstacles for duly operating and decision making for these bodies. |
| Principle VI: The equitable treatment of shareholders and shareholder rights | | |
| The corporate governance framework should ensure the equitable treatment of all shareholders, including minority and foreign shareholders. The corporate governance framework should protect the rights of the shareholders. | | |
| 6.1. It is recommended that the company's capital should consist only of the shares that grant the same rights to voting, ownership, dividend and other rights to all their holders. | Yes | The authorized capital of the Company consists only of the ordinary nominal intangible shares which grant the equal property and non-property rights to the shareholders of the Company. |
| 6.2. It is recommended that investors should have access to the information concerning the rights attached to the shares of the new issue or those issued earlier in advance, i.e. before they purchase shares. | Yes | The Company's Articles of Association which complies with an actual redaction of Law on Companies guarantees the rights to the investors by the shares already issued by the Company. Company's Articles of Association are publicly accessed and the rights set out in them meet the rights, which are set out in the Law on Companies of the Republic of Lithuania. Company is also preparing the prospectuses for the new emissions of shares which are attached to the regulation of the legislation of the Republic of Lithuania. |
| 6.3. Transactions that are important to the company and its shareholders, such as transfer, investment, and pledge of the company's assets or any other type of encumbrance should be subject to approval of the general shareholders' meeting. ¹³ All shareholders should be furnished with equal opportunity to familiarize with and participate in the decision-making process when significant corporate issues, including approval of transactions referred to above, are discussed. | No | The shareholders of the Company approve only those transactions of the Company, for the approval of which, the exclusive rights for the General Meeting of Shareholders are provided for according to the Law on Companies of the Republic of Lithuania, as well as the Company's Articles of Association. With a full-scope implementation of this recommendation, the risk would arise due to the effective management and decision-making of the Company. |
| 6.4. Procedures of convening and conducting a general shareholders' meeting should ensure equal opportunities for the shareholders to effectively participate at the meetings and should not prejudice the rights and interests of the shareholders. The venue, date, and time of the shareholders' meeting should not hinder wide attendance of the shareholders. Prior to the shareholders' meeting, the company's supervisory and management bodies should enable the shareholders to lodge questions on issues on the agenda of the general shareholders' meeting and receive answers to them. | Yes | The information about the General Meetings of Shareholders is announced through the information system of NASDAQ OMX Globe Newswire in Lithuanian and English languages; web site of the Company. The sessions are held in Vilnius, at the building where the Company operates. The sessions are convened on the working day and at the premises where the shareholders would be provided with the conditions to duly take part in the meeting. One may become familiar with the material of the meeting not later than 21 days before the day of the meeting at the premises of the Company, the draft decisions are also presented through the information system of NASDAQ OMX Globe Newswire in Lithuanian and English. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| 6.5. If it is possible, in order to ensure shareholders living abroad the right to access to the information, it is recommended that documents on the course of the general shareholders' meeting should be placed on the publicly accessible website of the company not only in Lithuanian language, but in English and /or other foreign languages in advance. It is recommended that the minutes of the general shareholders' meeting after signing them and/or adopted resolutions should be also placed on the publicly accessible website of the company. Seeking to ensure the right of foreigners to familiarize with the information, whenever feasible, documents referred to in this recommendation should be published in Lithuanian, English and/or other foreign languages. Documents referred to in this recommendation may be published on the publicly accessible website of the company to the extent that publishing of these documents is not detrimental to the company or the company's commercial secrets are not revealed. | Yes | <p>The Company announces to the General Meeting of Shareholders the prepared draft decisions not later 21 days before the day of the meeting through the information system of NASDAQ OMX Globe Newswire and Company's website in Lithuanian and English.</p> <p>The decisions adopted by the General Meeting of Shareholders are announced not later than within one day from the day of their adoption through the information system of NASDAQ OMX Globe Newswire in Lithuanian and English.</p> <p>The decisions adopted by the General Meeting of Shareholders are provided also in the web site of the Company.</p> |
| 6.6. Shareholders should be furnished with the opportunity to vote in the general shareholders' meeting in person and in absentia. Shareholders should not be prevented from voting in writing in advance by completing the general voting ballot. | Yes | The shareholders of the Company may implement the right to take part in the General Meeting of Shareholders both in person and through the representative, if the person has the due authority or the contract on transfer of the voting right was concluded with him according to the order established by the legal acts. Upon shareholders' request, the Company provides the shareholders with the conditions to vote by fulfilling the general voting-paper, as set out in the Law on Companies. |
| 6.7. With a view to increasing the shareholders' opportunities to participate effectively at shareholders' meetings, the companies are recommended to expand use of modern technologies by allowing the shareholders to participate and vote in general meetings via electronic means of communication. In such cases security of transmitted information and a possibility to identify the identity of the participating and voting person should be guaranteed. Moreover, companies could furnish its shareholders, especially shareholders living abroad, with the opportunity to watch shareholder meetings by means of modern technologies. | No | So far, there has not been any objective need and possibilities to execute the recommendation of this Clause. In the future, the issue on provision of such possibility will be discussed in the Company, by taking into account the necessary financial resources, existing legal regulation as well as objective distribution of the shareholders of the Company and their wishes. |
| Principle VII: The avoidance of conflicts of interest and their disclosure The corporate governance framework should encourage members of the corporate bodies to avoid conflicts of interest and assure transparent and effective mechanism of disclosure of conflicts of interest regarding members of the corporate bodies. | | |
| 7.1. Any member of the company's supervisory and management body should avoid a situation, in which his/her personal interests are in conflict or may be in conflict with the company's interests. In case such a situation did occur, a member of the company's supervisory and management body should, within reasonable time, inform other members of the same collegial body or the company's body that has elected him/her, or to the company's shareholders about a situation of a conflict of interest, indicate the nature of the conflict and value, where possible. | Yes | The members of the Board avoid situations where their personal interest could conflict with the interest of Company. The members of The Company Board abstain from voting or refuse to vote when the matter is related to the person. |
| 7.2. Any member of the company's supervisory and management body may not mix the company's assets, the use of which has not been mutually agreed upon, with his/her personal assets or use them or the information which he/she learns by virtue of his/her position as a member of a corporate body for his/her personal benefit or for the benefit of any third person without a prior agreement of the general shareholders' meeting or any other corporate body authorized by the meeting. | Yes | The members of the Board act for the interests of the Company and their own competence as well as personal traits allow to claim that they conduct so that the conflicts of interest would not arise and they did not occur in their practice, so far. |
| 7.3. Any member of the company's supervisory and management body may conclude a transaction with the company, a member of a corporate body of which he/she is. Such a transaction (except insignificant ones due to their low value or concluded when carrying out routine operations in the company under usual conditions) must be immediately reported in writing or orally, by recording this in the minutes of the meeting, to other members of the same corporate body or to the corporate body that has elected him/her or to the company's shareholders. Transactions specified in this recommendation are also subject to recommendation 4.5. | Yes | The members of the Board of the Company have not concluded the transactions with the Company, including those of low value or concluded under non-standard conditions. |
| 7.4. Any member of the company's supervisory and management body should abstain from voting when decisions concerning transactions or other issues of personal or business interest are voted on. | Yes | The Law on Companies of the Republic of Lithuania requires that the member of the Board has no right to vote, when the session of the Board deals with the question related with its activity in the Board or that of its liability. The members of the Board of the Company know this provision and apply it broader than required by the Law, i.e. abstain from voting or refuse voting, when it is related to his person and the Company, or another conflict of interests may arise. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| Principle VIII: Company's remuneration policy Remuneration policy and procedure for approval, revision and disclosure of directors' remuneration established in the company should prevent potential conflicts of interest and abuse in determining remuneration of directors, in addition it should ensure publicity and transparency both of company's remuneration policy and remuneration of directors. | | |
| 8.1. A company should make a public statement of the company's remuneration policy (hereinafter the remuneration statement) which should be clear and easily understandable. This remuneration statement should be published as a part of the company's annual statement as well as posted on the company's website. | No | <p>The Company has not prepared the salary policy report; therefore, it cannot execute this recommendation. Brief information about the past period, payments of the Company to the members of members of the issuer's managing bodies; Senior Management is announced in Company's interim and annual information prepared according to the order established by the legal acts.</p> <p>To the opinion of the Company and the Board of the Company, according to the competitive environment and economic conditions of activities in the Lithuanian market and other markets where the Company operates, such information is off-the-record (confidential); currently, to be considered as the trade secret of the Company.</p> <p>The issue on the need for and preparation of the salary policy report recommended by the Code is expected to start dealing with in the future, with the change of market conditions.</p> |
| 8.2. Remuneration statement should mainly focus on directors' remuneration policy for the following year and, if appropriate, the subsequent years. The statement should contain a summary of the implementation of the remuneration policy in the previous financial year. Special attention should be given to any significant changes in company's remuneration policy as compared to the previous financial year. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.3. Remuneration statement should leastwise include the following information: 1) Explanation of the relative importance of the variable and non-variable components of directors' remuneration; 2) Sufficient information on performance criteria that entitles directors to share options, shares or variable components of remuneration; 3) An explanation how the choice of performance criteria contributes to the long-term interests of the company; 4) An explanation of the methods, applied in order to determine whether performance criteria have been fulfilled; 5) Sufficient information on deferment periods with regard to variable components of remuneration; 6) Sufficient information on the linkage between the remuneration and performance; 7) The main parameters and rationale for any annual bonus scheme and any other non-cash benefits; 8) Sufficient information on the policy regarding termination payments; 9) Sufficient information with regard to vesting periods for share-based remuneration, as referred to in point 8.13 of this Code; 10) Sufficient information on the policy regarding retention of shares after vesting, as referred to in point 8.15 of this Code; 11) Sufficient information on the composition of peer groups of companies the remuneration policy of which has been examined in relation to the establishment of the remuneration policy of the company concerned; 12) A description of the main characteristics of supplementary pension or early retirement schemes for directors; 13) Remuneration statement should not include commercially sensitive information. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.4. Remuneration statement should also summarize and explain company's policy regarding the terms of the contracts executed with executive directors and members of the management bodies. It should include, inter alia, information on the duration of contracts with executive directors and members of the management bodies, the applicable notice periods and details of provisions for termination payments linked to early termination under contracts for executive directors and members of the management bodies. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| <p>8.5. Remuneration statement should also contain detailed information on the entire amount of remuneration, inclusive of other benefits, that was paid to individual directors over the relevant financial year. This document should list at least the information set out in items 8.5.1 to 8.5.4 for each person who has served as a director of the company at any time during the relevant financial year.</p> <p>8.5.1. The following remuneration and/or emoluments-related information should be disclosed:</p> <ol style="list-style-type: none"> 1) The total amount of remuneration paid or due to the director for services performed during the relevant financial year, inclusive of, where relevant, attendance fees fixed by the annual general shareholders meeting; 2) The remuneration and advantages received from any undertaking belonging to the same group; 3) The remuneration paid in the form of profit sharing and/or bonus payments and the reasons why such bonus payments and/or profit sharing were granted; 4) If permissible by the law, any significant additional remuneration paid to directors for special services outside the scope of the usual functions of a director; 5) Compensation receivable or paid to each former executive director or member of the management body as a result of his resignation from the office during the previous financial year; 6) Total estimated value of non-cash benefits considered as remuneration, other than the items covered in the above points. <p>8.5.2. As regards shares and/or rights to acquire share options and/or all other share-incentive schemes, the following information should be disclosed:</p> <ol style="list-style-type: none"> 1) The number of share options offered or shares granted by the company during the relevant financial year and their conditions of application; 2) The number of shares options exercised during the relevant financial year and, for each of them, the number of shares involved and the exercise price or the value of the interest in the share incentive scheme at the end of the financial year; 3) The number of share options unexercised at the end of the financial year; their exercise price, the exercise date and the main conditions for the exercise of the rights; 4) All changes in the terms and conditions of existing share options occurring during the financial year. <p>8.5.3. The following supplementary pension schemes-related information should be disclosed:</p> <ol style="list-style-type: none"> 1) When the pension scheme is a defined-benefit scheme, changes in the directors' accrued benefits under that scheme during the relevant financial year; 2) When the pension scheme is defined-contribution scheme, detailed information on contributions paid or payable by the company in respect of that director during the relevant financial year. <p>8.5.4. The statement should also state amounts that the company or any subsidiary company or entity included in the consolidated annual financial report of the company has paid to each person who has served as a director in the company at any time during the relevant financial year in the form of loans, advance payments or guarantees, including the amount outstanding and the interest rate.</p> | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.6. Where the remuneration policy includes variable components of remuneration, companies should set limits on the variable component(s). The non-variable component of remuneration should be sufficient to allow the company to withhold variable components of remuneration when performance criteria are not met. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.7. Award of variable components of remuneration should be subject to predetermined and measurable performance criteria. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.8. Where a variable component of remuneration is awarded, a major part of the variable component should be deferred for a minimum period of time. The part of the variable component subject to deferment should be determined in relation to the relative weight of the variable component compared to the non-variable component of remuneration. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.9. Contractual arrangements with executive or managing directors should include provisions that permit the company to reclaim variable components of remuneration that were awarded on the basis of data which subsequently proved to be manifestly misstated. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.10. Termination payments should not exceed a fixed amount or fixed number of years of annual remuneration, which should, in general, not be higher than two years of the non-variable component of remuneration or the equivalent thereof. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.11. Termination payments should not be paid if the termination is due to inadequate performance. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| 8.12. The information on preparatory and decision-making processes, during which a policy of remuneration of directors is being established, should also be disclosed. Information should include data, if applicable, on authorities and composition of the remuneration committee, names and surnames of external consultants whose services have been used in determination of the remuneration policy as well as the role of shareholders' annual general meeting. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.13. Shares should not vest for at least three years after their award. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.14. Share options or any other right to acquire shares or to be remunerated on the basis of share price movements should not be exercisable for at least three years after their award. Vesting of shares and the right to exercise share options or any other right to acquire shares or to be remunerated on the basis of share price movements, should be subject to predetermined and measurable performance criteria. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.15. After vesting, directors should retain a number of shares, until the end of their mandate, subject to the need to finance any costs related to acquisition of the shares. The number of shares to be retained should be fixed, for example, twice the value of total annual remuneration (the non-variable plus the variable components). | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.16. Remuneration of non-executive or supervisory directors should not include share options. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.17. Shareholders, in particular institutional shareholders, should be encouraged to attend general meetings where appropriate and make considered use of their votes regarding directors' remuneration. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.18. Without prejudice to the role and organization of the relevant bodies responsible for setting directors' remunerations, the remuneration policy or any other significant change in remuneration policy should be included into the agenda of the shareholders' annual general meeting. Remuneration statement should be put for voting in shareholders' annual general meeting. The vote may be either mandatory or advisory. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.19. Schemes anticipating remuneration of directors in shares, share options or any other right to purchase shares or be remunerated on the basis of share price movements should be subject to the prior approval of shareholders' annual general meeting by way of a resolution prior to their adoption. The approval of scheme should be related with the scheme itself and not to the grant of such share-based benefits under that scheme to individual directors. All significant changes in scheme provisions should also be subject to shareholders' approval prior to their adoption; the approval decision should be made in shareholders' annual general meeting. In such case shareholders should be notified on all terms of suggested changes and get an explanation on the impact of the suggested changes. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.20. The following issues should be subject to approval by the shareholders' annual general meeting: 1) Grant of share-based schemes, including share options, to directors; 2) Determination of maximum number of shares and main conditions of share granting; 3) The term within which options can be exercised; 4) The conditions for any subsequent change in the exercise of the options, if permissible by law; 5) All other long-term incentive schemes for which directors are eligible and which are not available to other employees of the company under similar terms. Annual general meeting should also set the deadline within which the body responsible for remuneration of directors may award compensations listed in this article to individual directors. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.21. Should national law or company's Articles of Association allow, any discounted option arrangement under which any rights are granted to subscribe to shares at a price lower than the market value of the share prevailing on the day of the price determination, or the average of the market values over a number of days preceding the date when the exercise price is determined, should also be subject to the shareholders' approval. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| 8.22. Provisions of Articles 8.19 and 8.20 should not be applicable to schemes allowing for participation under similar conditions to company's employees or employees of any subsidiary company whose employees are eligible to participate in the scheme and which has been approved in the shareholders' annual general meeting. | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| <p>8.23. Prior to the annual general meeting that is intended to consider decision stipulated in Article 8.19, the shareholders must be provided an opportunity to familiarize with draft resolution and project-related notice (the documents should be posted on the company's website). The notice should contain the full text of the share-based remuneration schemes or a description of their key terms, as well as full names of the participants in the schemes. Notice should also specify the relationship of the schemes and the overall remuneration policy of the directors. Draft resolution must have a clear reference to the scheme itself or to the summary of its key terms. Shareholders must also be presented with information on how the company intends to provide for the shares required to meet its obligations under incentive schemes. It should be clearly stated whether the company intends to buy shares in the market, hold the shares in reserve or issue new ones. There should also be a summary on scheme-related expenses the company will suffer due to the anticipated application of the scheme. All information given in this article must be posted on the company's website.</p> | Not applicable | The Company has no salary policy report due to the reasons specified in Clause 8.1. |
| Principle IX: The role of stakeholders in corporate governance | | |
| <p>The corporate governance framework should recognize the rights of stakeholders as established by law and encourage active co-operation between companies and stakeholders in creating the company value, jobs and financial sustainability. For the purposes of this Principle, the concept "stakeholders" includes investors, employees, creditors, suppliers, clients, local community and other persons having certain interest in the company concerned.</p> | | |
| 9.1. The corporate governance framework should assure that the rights of stakeholders that are protected by law are respected. | Yes | The Company performs its activities and is managed, following the legal acts of the Republic of Lithuania, legal normative acts of municipal institutions, according to the reasonable and lawful interests of the community and the third persons, which do not contradict with and do not cause the threat to violate the reasonable and lawful interests of the Company. |
| 9.2. The corporate governance framework should create conditions for the stakeholders to participate in corporate governance in the manner prescribed by law. Examples of mechanisms of stakeholder participation in corporate governance include: employee participation in adoption of certain key decisions for the company; consulting the employees on corporate governance and other important issues; employee participation in the company's share capital; creditor involvement in governance in the context of the company's insolvency, etc. | Yes | The employees of the Company have the possibility to take part in purchasing the shares in the share capital of the Company through NASDAQ OMX Vilnius Stock Exchange. |
| 9.3. Where stakeholders participate in the corporate governance process, they should have access to relevant information. | Yes | All persons concerned or the third persons may become familiar with the announceable public information about the activities of the Company publicly at the web site of NASDAQ OMX Vilnius Stock Exchange, web site of the Company, to apply in oral or written form to the public relations agent of the Company or the management of the Company. |
| Principle X: Information disclosure and transparency | | |
| <p>The corporate governance framework should ensure that timely and accurate disclosure is made on all material information regarding the company, including the financial situation, performance and governance of the company.</p> | | |
| <p>10.1. The company should disclose information on:</p> <ul style="list-style-type: none"> • The financial and operating results of the company; • Company objectives; • Persons holding by the right of ownership or in control of a block of shares in the company; • Members of the company's supervisory and management bodies, chief executive officer of the company and their remuneration; • Material foreseeable risk factors; • Transactions between the company and connected persons, as well as transactions concluded outside the course of the company's regular operations; • Material issues regarding employees and other stakeholders; • Governance structures and strategy. <p>This list should be deemed as a minimum recommendation, while the companies are encouraged not to limit themselves to disclosure of the information specified in this list.</p> | Yes | <p>The information about the Company specified in this Clause is announced through the information system of NASDAQ OMX Vilnius Stock Exchange; the reports (periodical information) of the Company, prepared according to the order established by the legal acts of the Republic of Lithuania; also, at the web site of the Company.</p> <p>By presenting the information specified in this Clause, the Company presents the consolidated information of both the Company and the whole group of companies.</p> |
| 10.2. It is recommended to the company, which is the parent of other companies, that consolidated results of the whole group to which the company belongs should be disclosed when information specified in item 1 of Recommendation 10.1 is under disclosure. | Yes | This recommendation is implemented as it is specified in Clause 10.1. |

| Principles / Recommendations | Yes / No / Not applicable | Commentary |
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| 10.3. It is recommended that information on the professional background, qualifications of the members of supervisory and management bodies, chief executive officer of the company should be disclosed as well as potential conflicts of interest that may have an effect on their decisions when information specified in item 4 of Recommendation 10.1 about the members of the company's supervisory and management bodies is under disclosure. It is also recommended that information about the amount of remuneration received from the company and other income should be disclosed with regard to members of the company's supervisory and management bodies and chief executive officer as per Principle VIII. | Yes | This recommendation is implemented as it is specified in Clause 10.1. |
| 10.4. It is recommended that information about the links between the company and its stakeholders, including employees, creditors, suppliers, local community, as well as the company's policy with regard to human resources, employee participation schemes in the company's share capital, etc. should be disclosed when information specified in item 7 of Recommendation 10.1 is under disclosure. | Yes | This recommendation is implemented as it is specified in Clause 10.1. |
| 10.5. Information should be disclosed in such a way that neither shareholders nor investors are discriminated with regard to the manner or scope of access to information. Information should be disclosed to all simultaneously. It is recommended that notices about material events should be announced before or after a trading session on NASDAQ OMX Vilnius, so that all the company's shareholders and investors should have equal access to the information and make informed investing decisions. | Yes | The information specified in this Clause is announced through the information system of NASDAQ OMX Vilnius Stock Exchange and in Company's website in Lithuanian and English. All essential events and information to investors are presented not during the trade session, except few cases, when it was necessary to perform already at the beginning of the trade. |
| 10.6. Channels for disseminating information should provide for fair, timely and cost-efficient or in cases provided by the legal acts free of charge access to relevant information by users. It is recommended that information technologies should be employed for wider dissemination of information, for instance, by placing the information on the company's website. It is recommended that information should be published and placed on the company's website not only in Lithuanian, but also in English, and, whenever possible and necessary, in other languages as well. | Yes | The Company ensures the impartial, timely and inexpensive access to the information, by announcing it in Lithuanian and English at its web site as well as through the information system of NASDAQ OMX Vilnius Stock Exchange. |
| 10.7. It is recommended that the company's annual reports and other periodical accounts prepared by the company should be placed on the company's website. It is recommended that the company should announce information about material events and changes in the price of the company's shares on the Stock Exchange on the company's website too. | Yes | This recommendation is implemented with a full scope. |
| Principle XI: The selection of the company's auditor | | |
| The mechanism of the selection of the company's auditor should ensure independence of the firm of auditor's conclusion and opinion. | | |
| 11.1. An annual audit of the company's financial reports and interim reports should be conducted by an independent firm of auditors in order to provide an external and objective opinion on the company's financial statements. | Yes | This recommendation is implemented in part, the independent audit company assesses the annual report as well as annual financial statements. In the meantime, the legal acts of the Republic of Lithuania do not require auditing the interim financial statements; also, it would cause the additional costs as well as time costs. |
| 11.2. It is recommended that the company's supervisory board and, where it is not set up, the company's board should propose a candidate firm of auditors to the general shareholders' meeting. | Yes | This recommendation is implemented with a full scope. |
| 11.3. It is recommended that the company should disclose to its shareholders the level of fees paid to the firm of auditors for non-audit services rendered to the company. This information should be also known to the company's supervisory board and, where it is not formed, the company's board upon their consideration which firm of auditors to propose for the general shareholders' meeting. | Yes | The audit company provided the Company with the consultations on tax issues in the year 2012. As it is required the information was disclosed and for shareholders and for the Company's Board. |

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In service of your property



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